

VigorView Centralized System Manager User's Guide

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Table of Contents



System Settings	1
1.1 Login VigorView	1
1.1.1 Forget Password	2
1.2 Logout VigorView	3
1.3 Users Settings	3
1.4 Network Settings	5
1.4.1 To Add a New Network 1.4.2 To Modify a Network	
1.5 Device Type Settings	8
1.5.1 To Add a New Device Type 1.5.2 To Modify a Device Type	
1.6 Device Settings	10
1.7 Network Permissions Settings	13
1.8 Messages Settings	17
1.9 Secure VigorView Settings	
1.10 VigorView Settings	23



Operations with VigorView	25
2.1 Firmware Upgrade	25
2.2 Backup Configuration	
2.3 Restore Configuration	27
2.4 Web Configuration	
2.5 Telnet Commands	
2.6 VPN Connections	
2.7 Provision	40
 2.7.1 Adding New Profile 2.7.2 Adding New Account 2.7.3 Exporting the CSV file 2.7.4 Importing the CSV file	41 43 43
2.7.5 Modifying Settings for a Profile 2.7.6 Settings Required for the Router	45



Viewing Status	51
3.1 Router Status	51
3.2 Online Traffic	
3.3 Command Log	53

.4 Schedule	54
.5 Router Syslog	55



Trouble Shooting	57
4.1 Checking If the Apache Settings are OK or Not	57
4.2 Checking If the PHP Settings are OK or Not	57
4.3 Failed to Backup/Upgrade Firmware	58
4.4 Cannot Access into VigorView	60
4.5 VPN Connection Failed	61
4.6 Contacting Your Dealer	61



Before you use VigorView to manage the routers on the network, please configure the system settings first. After you finish the basic settings on the **Main** page, you can then access into **System** page for configuring more settings to have complete management.

1.1 Login VigorView

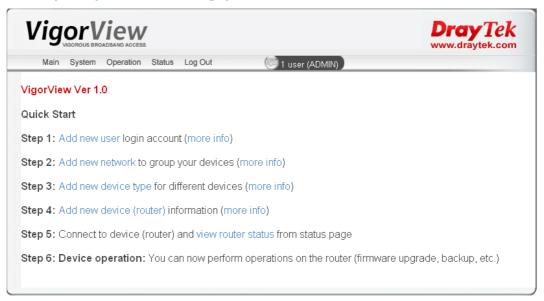
Usually, after installing VigorView, the system will guide you to access into the login page. Simply type in **admin** (default value) for the username and password, and click **Login**.

VigorView VIGOROUS BROADBAND ACCESS
Username : admin
Password :
Login Forget Password?
Dray Tel

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Note: If you close the VigorView login page for any reason and want to access for the next time, please type IP address of 127.0.0.1 in the address field and press Enter. The above login page will be popped up. If you have any problem, please refer to troubleshooting 4.1.

After log in VigorView, the home page will be shown as below:



For the operation of Quick Start, please refer Quick Start Guide.

1.1.1 Forget Password

If you forget the login password, please click **Forget Password** in the Login screen to open the following page.

Type in your Login ID and click **E-mail**. The password that you set before for that username will be sent out to your mailbox.

If you cannot receive the password from e-mail, there are two ways for you to check if the SMTP is set correctly or not.

• Please open the file of PHP.ini first. Locate the following line:

```
SMTP = xxx.xxx.xxx ; for Win32 only
smtp_port = 25
sendmail_from= xxx@xxxx.com ; for Win32 only
```

You have to know the IP address (xxx.xxx.xxx) of the SMTP and add it into proper position. As to *sendmail_from* line, please assign the e-mail address for VigorView. Later when you click E-mail on the Forget Password dialog, the correct password will be sent to the specified e-mail address.

• On **VigorView Settings** (can be seen only for administrator) page, type in the SMTP_Server IP address.

VigorView		Dray Tek
Main System Operation Sta	us Log Out 💿 1 user (ADMIN)	
∕igorView Settings		
Timeout (in seconds, '0' to disat	le): 600	
Enable Router Status		
Enable Online Traffic		
Enable Database Backup		
Enable Alert		
Enable Alert (Errors)		
Enable Alert (Firmware)		
Enable Alert (Connections)		
Enable Syslog Cleanup		
Syslog Cleanup Interval (in days	3	
SMTP_Server		
Apply Changes		

1.2 Logout VigorView

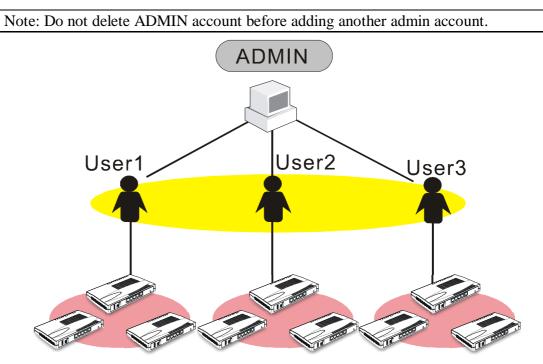
To logout VigorView but want to login with another username, simple click **Logout** menu. Later, the login page will be displayed. You can type in another username for login with that identity.



1.3 Users Settings

To manage routers for operation with one task, you have to build user(s) first. Each time when you want to login VigorView, different users can use different account that you created in this page to manage different groups of routers.

One user can handle many routers. And the administrator can handle all the users. With such settings, lots of routers can be divided into several groups with specific usernames. The user name of **ADMIN** is the default administrator.



User 1, 2 or 3 cannot access into the group of each other; yet ADMIN can access into each group with ease for it manages all of them.

To add users, do the following:

- 1. Log in VigorView with the identity of administrator by typing default username and password. The main screen of VigorView will be shown later.
- 2. From the **System** menu, choose **Users**.

System	Operation	Status	Lo
Users			٦
Netwo	ork		
Device	е Туре		
Device	9		
Netwo	ork Permiss	ions	
Messa	iges		
Secur	e VigorVie∖	N	
VigorV	'iew Settin	gs	

3. On the User List (Active Users) page, please click Add.

Main	System	Operation	Status	Log Out	🗐 1 user (ADMIN)			
lear Liet	t (Active	Users)						
		00010)						
501 LIS		00010)						
					All Users	Active Users	Inactive Users	Hel
7361 E130	. (All Users	Active Users	Inactive Users	Hel
					All Users	Active Users	Inactive Users	Hel
	E-Mail	User Type	Activ	e Delete	All Users	Active Users	Inactive Users	Hel
Jser Name ADMIN				e Delete	All Users	Active Users	Inactive Users	Hel

4. On the page of **User Add**, type in user ID with upper case. Enter new password for this new user on the field of **Password** (do not set the same password as of the administrator). Next, retype the one on the **Confirm Password**. Type a valid e-mail address on the field of E-mail. As to **User Type**, please choose **Normal User** for general purpose. Then click **Add**.

User Add

User ID (Upper Case)	USER01
Password	•••••
Confirm Password	•••••
E-mail	user01@yahoo.com
User Type	Normal User 🗸
Active	
	Add Cancel

User ID (Upper Case) Password Type in new name for the first group you want to create. Type in new password for this new user.

Confirm Password	Retype the new password.
E-mail	Type in a real and useful e-mail address.
User Type	There are three types of user for this option, Administrator, Normal User and Guest. Administrator can manage all the users; users can manage his own network (group). Guest can only read the router status in public network. Choose a proper type for current created user.
Active	Check this box for invoking this setting.
Add	Click this button to add the new user and display it on User List page.

Note: You have to type in a real e-mail address in this page. When you forget the password of this user ID or the system alert occurs, the system can send it to the e-mail address that you wrote here.

5. A new item with the name of **USER01** is created and shown on the page of **User List** (Active Users).

Main	System Ope	eration Status	Log Out		🥶 1 user (ADMIN)			
Jser List	t (Active Use	ers)						
					All Users	Active Users	Inactive Users	Help
User Name	E-Mail	User Type	Active	Delete				
User Name ADMIN	E-Mail yfn@hotmail.co		Active Y	Delete Delete				

User Name	Lists the user ID of the users that you created.
E-Mail	Lists the e-mail address for that user that you created.
User Type	Lists the type of that user.
Active	Lists the status for that user. Y means Active, N means inactive.
Delete	Allows you to remove that user with corresponding settings.
All Users	Click this link to list all the active and inactive users in this page.
Active Users	Click this link to list all the active users.
Inactive Users	Click this link to list all the inactive users.
Help	Click this link to display online help for current page.

6. Repeat the same procedure for adding more users (for example, user02 and user03).

1.4 Network Settings

For the security in network, you have to build a specific network environment for current user account. It is recommended for you to logout Admin account and re-login VigorView with another username and password that you want the networks to be built under.

1.4.1 To Add a New Network

1. From the **System** menu, choose **Network**.

System	Operation	Status	L
Users			
Netwo	ork		
Device	э Туре		
Device	Э		
Netwo	ork Permiss	ions	
Messa	iges		
Secur	e VigorViev	N	
Vigor\	/iew Settin	igs	

2. When the **Network List** page appears, click **Add**.

VigorView								Dray1 www.draytek	ek
Main	System Opera	ation Sta	tus Log	Out	🧐 1 user (USE	R01)			1.24
letwork I	test (A strive b	letwork	c)						
derwork i	.ist (Active №	dermon k	9						
I STANDIN	list (Active N	ICT WORK	3)		All Netv	works A	ctive Networks	Inactive Networks	Help
	Description	Owner	Active	Modified By	All Netv Modified Date	works A	ctive Networks	Inactive Networks	Help
Network ID PUBLIC		Owner		Modified By		works A	ctive Networks	Inactive Network	s

3. On the **Network Add** page, please type in Network ID (with the name that easy to be identified) and write down proper description for the ID. And check the box of **Active**. Finally, click **Add**.

Network Add

Network ID (Upper Case	RD01
Description	RD Departments
Active	
	Add Cancel
Network ID I	ists the network ID for current user that

Network ID	Lists the network ID for current user that you created.
Description	Give a brief description for this network ID.
Active	Check this box for invoke this setting.
Add	Click this button to add the new user and display it on User List page.

4. After clicking **Add**, the new network will be added on the **Network List** (All Networks) with the name that you type above.

Vig	DrayTel www.draytek.co							
Main	System Opera	ation Sta	tus Log	Out	🧐 1 user (ADN	1IN)		
Vetwork I	_ist (Active №	letwork	s)					
Network I	_ist (Active №	letwork	s)		All Netwo	rks Activ	e Networks	Inactive Networks Helj
	List (Active N	Jetwork Owner	s) Active	Modified By	All Netwo	rks Activ	e Networks	Inactive Networks Help
Network I Network ID	•	Owner		Modified By		Delete	e Networks	Inactive Networks Help

Network ID	Lists all the network IDs for current user account.
Description	Lists the brief description for each network ID.
Owner	Displays the owner of that network.
Modified By	Displays the last account that modifies this network.
Modified Date	Displays the last date that the network is changed.
Delete	Allows you to remove that network with corresponding settings.
Add	Click this button to open Network Add dialog for typing adding information.
Join	Click this button to access Network Permissions screen for joining to another network.
All Networks	Click this link to list all the active and inactive networks for current user account in this page.
Active Networks	Click this link to list all the active networks.
Inactive Networks	Click this link to list all the inactive networks.
Help	Click this link to display online help for current page.
difere Network	

1.4.2 To Modify a Network

1. If you want to modify network after created it, simple click the new added network ID link.

Vig	Dray Tek						
Main	System Opera	ition Sta	tus Log	Out	🧐 1 user (ADN	4IN)	
		-					ve Networks Inactive Networks Help
Network ID	Description	Owner	Active	Modified By	Modified Date	Delete	
PUBLIC	Public Network		Y	ADMIN	20051111,13:19:57		
RD01	RD department	USER01	Y	USER01	20051111,13:42:56	Delete	
Add	Join						

2. The following screen will be displayed for you to proceed the modification.

Network Modify

Network ID (Upper Case)	RD01
Description	RD department
Network Owner	USER01 V
Active	ADMIN USER01
	Modify Cancel

Description	The previous description will be displayed in this field. You can modify it.
Network Owner	PUBLIC and ADMIN are default settings. The new one (e.g., USER01) that you created in User List page will be shown here, too. You can assign this network ID to another owner by using the drop down menu. If you select PUBIC , it means every valid user including guest is allowed to access the network.
Active	Check this box to activate this network; or uncheck this box to inactivate this network.
Modify	Click this button to finish the modification.

1.5 Device Type Settings

Different devices need to be assigned with different type. This page allows you to accomplish such purpose.

1.5.1 To Add a New Device Type

1. From the **System** menu, choose **Device Type**.



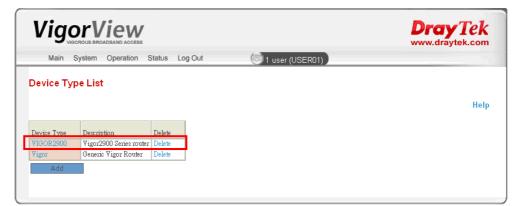
2. When the **Device Type List** page appears, click **Add**.

	Dray Tek www.draytek.com		
Main System Opera	ation Status Log Out	🤓 1 user (USER01)	
Device Type List			Help
Device Type Description	Delete		
Vigor Generic Vigor I	Router Delete		
Add			

3. On the **Device Type Add** page, please type in the device type ID and the corresponding description for the router. Then click **Add** again.

Vigorous BROADBAND ACCESS Main System Operation S	Status Log Out 🧐 1 user (USER01)	Dray Tek www.draytek.com
Device Type Add		
Device Type ID (Upper Case) VIGOR2900	
Description	Vigor2900 Series routed	
	Add Cancel	
Device Type ID	Type in the name of the router	for current network.
Description	Give a brief description for this	s device.

4. Now, the new device type will be displayed on the **Device Type List** page.



on Device Type List page.

Device Type Lists the device type for current router.

Lists the brief description for the device.

Description Delete

Allows you to remove that device type with corresponding settings.

Click this button to add the new device type and display it

1.5.2 To Modify a Device Type

Add

1. If you want to modify a device type after created it, simple click the new added device type link.

Vig	OrView			Dray Tek www.draytek.com
Main	System Operation S	Status Log Out	🥶 1 user (USER01)	
evice T	ype List			
evice T	ype List			Help
evice T	ype List	Delete		Help
				Help

2. The following screen will be displayed for you to proceed the modification.

Device Type Modi	fy					
Device Type ID (U	pper C	ase)	VIGOR2900			
Description			Vigor2900 Series router			
			Modify C	ancel		
Description		•	ous description will be dis nodify it.	splaye	ed in thi	is field.
Modify	Clic	ck this	button to finish the modi	ficatio	on.	

1.6 Device Settings

This page allows you to add device information for each device.

1. From the **System** menu, choose **Device**.

System	Operation	Status	Lo
Users			٦
Netwo	ork		
Devic	э Туре		
Devic	Э		
Netwo	ork Permiss	ions	
Messa	iges		
Secur	e VigorViev	N	
Vigor\	/iew Settin	igs	

2. When the **Device List** page appears, click **Add**.

Vig	OrVie	DACCESS						Dray To www.draytek.	ek com
Main	System Ope	ration State	us Log Out	œ	1 user (USER	01)			
Device L	ist (Active D	evices)							
							A other devices	In a other should be a	H. I.
					All d	levices	Active devices	Notwork All Network	
					All d	levices	Active devices	Network All Network	
Device ID	Device Type	Network	Device Description	Active	All d	levices Owner	Active devices		

Device ID	List the name of the device.
Device Type	List the device type for the device.
Network	List the network that the device belongs to.
Device Description	List the brief description for the device.
Active	Display the status of the network. Y means active; N means inactive.
IP Address	Display the WAN IP address for this device.
Owner	Display the owner of current network.
Modified By	Display the name of the user who modified the information of this device.
Modified Date	Display the date of the last time modification.
Add	Click this button to open Device Add page.

3. Type in all the required information on the page. Check on Active. Then click Add. Device Add

Device ID (Upper Case	VIGOR2900
Password	
Device Type	Vigor2900 Series router 🖌
Device Description	router of user01
Network	RD department 👻
IP Address	192.168.1.1
Host Name	
Owner	USER01
Telnet Port	23
Ftp Port	21
Http Port	80
Https Port	443
Security	No Secure Connection
Active	
	Add Cancel

	Transis a margin for small desire
Device ID	Type in a new name for such device.
Password	Type in the password that you used to access into the webpage for configuring of that device.
Device Type	Choose a proper device type for this device by using the drop down list.
Device Description	Type in brief explanation for this device.
Network	Assign one network group for this device by using the drop down list.
IP Address	Type in the WAN IP address for this device.
Host Name	Type in the host name (the name used in DDNS of the router) of this device. If you know the IP address of this device, you can skip this field.
Owner	Assign the owner of the network group for this device.
Telnet Port	Keeping the default value if you haven't changed the router setting.
Ftp Port	Keeping the default value if you haven't changed the router setting.
Http Port	Keeping the default value if you haven't changed the router setting.
Https Port	Keeping the default value if you haven't changed the router setting.
Security	Use the drop down list to choose a proper security configuration for this device. For secure connection, please refer to section 1.9 of this guide.
Active	Check this box to activate this network; or uncheck this box to inactivate this network.
Add	Click this button to add the new device and display it on Device List page.

4. Now, a new router is added on the **Device List** (Active Devices).

9		ND ACCESS						Dray www.draytel	k.co
Main	System Op	eration Sta	atus Log Out	(Colored Colored Color	1 user (USEF	R01)			
evice Li	st (Active I	Devices)							
								All devices Active devices Inactive devices	: He
								411 M	. 1
								Network All Netwo	orks
									orks
Wice ID	Device Type VIGOR2900	Network RD01	Device Description router of user01	Active	IF Address 192.168.1.1	Owner USER01	Moamea By USER01	Network All Network	orks

Export

Allows you to export current information about the device with the file extension .CSV.

1.7 Network Permissions Settings

Basically, a user cannot see the detailed content of another one. Yet it can ask to join to the network of another user. The one that is asked to be joined can determine the permission for joining or deny the request.

From the System menu, choose Network Permissions.

System	Operation	Status	Lo			
Users			٦			
Network						
Device	Device Type					
Device	Э					
Netwo	ork Permiss	ions				
Messa	iges					
Secur	e VigorViev	N				
VigorV	iew Settin/	igs				

The Network Permissions page appears as follows.

Main	System	Operation Status	Log Out	œ	1 user (USER01)	
letworl	Permissi	ons (USER01)					
				All Net	tworks	Approved Networks	Unapproved Networks Help
							Users USER01 🗸
pprov	ed Networ	ks					Users USER01 🗸
pprov	ed Networ	ks Network Owner	Active	Leave Network			Users USER01 🗸

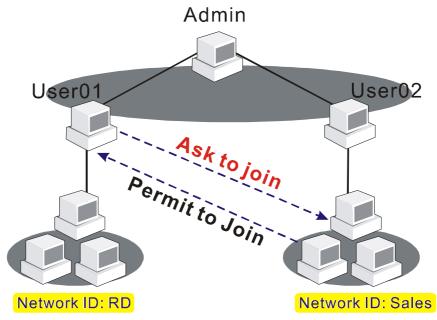
All Networks	Click this link to list all the active and inactive networks for current network in this page.
Active Networks	Click this link to list all the active networks.
Inactive Networks	Click this link to list all the inactive networks.
Help	Click this link to display online help for current page.
User	Select the user that you want to manage. If you want to manage all the users, you have to use ADMIN account to log in VigorView. Otherwise, you can manage the networks under current user only.
Network	Display the network of the applicant.
Approved	Y means the applicant is allowed to join to the network of current user. No means the applicant is not allowed to join.
Network Owners	Display the owner of current network.

Active	Display the status of the network. Y means active; No means inactive.
Leave Network	Click this button to let the applicant who asked to join to the network of current user leave current network.
Join	Click this button to request to join a network of another user.
Manage	Click this button to remove the network permission of certain network for certain user.

Joining to Other Active Network

Please note that only *active* network is allowed to be joined. If the network is inactive, it is not allowed another use to ask for joining.

For some reasons, a user may want to join to another network of other users. VigorView provides the functions of **Join** and **Network Permission** to reach such goal. Please refer to the following example for overall understanding.



User01 (with network ID: RD) asked to join to the network (ID: Sales) of User02. User02 will permit it to join through Network Permission page. Please do the following:

 Login VigorView with user name - User01 and open Network List. Network List (Active Networks)

				All	Networks Act	ive Networks	Inactive Networks	Help
Network ID	Description	Owner	Active	Modified By	Modified Date			
PUBLIC	Public Network	PUBLIC	Y	USER02	20051122,09:21:29	9		
RD	RD 1 and 2 DEPARTMENT	USER01	Y	USER01	20051122,09:48:51	1		
Add	Join	-	-					

2. Click Join to get into Network Permission page.

Network Permissions (USER01)

				All Ne	tworks	Approved Networks	Unapprove	d Networks	Help
								Users US	ER01 🔽
Approve	d Networl	(S							
Network	Approved	Network Owner	Active	Leave Network					
RD	Y	USER01	Y	Leave					
Join	Mai	nage			•				

3. Click **Join** again. From the **Network** drop down menu, please choose the network description that you want to join. In this case, please select **Sales and Marketing Department**. Then click **Join**.

Join Netw	vork	Join Netw	vork	
User ID	USER01	User ID	USER01	
Network	Select Network	Network	Select Network	
	Join Cancel		Select Network RD 1 and 2 DEPARTMENT Sales and Marketing Department	

- 4. Now log out User01 and log in User02 (or simply open another VigorView screen and log in with the user name of User02).
- 5. In the main page of VigorView for User02, one line of notifying message with red color will appear to inform you the request coming from other user. Please click the number (e.g., 1) to access into **Network Management (Network Owners)**.

VigorView Ver 1.0
There is 1 new request to join your networks.
Quick Start
Step 1: Add new user login account (more info)
Step 2: Add new network to group your devices (more info)
Step 3: Add new device type for different devices (more info)
Step 4: Add new device (router) information (more info)
Step 5: Connect to device (router) and view router status from status page
Step 6: Device operation: You can now perform operations on the router (firmware upgrade, backup, etc.)

6. In this page, you can see the User1 with network name Sales is waiting for the permission from this user (User02).

				Netw	vorks Sales and Marketing Department
ll Per	mission	S			
loor	Network	Approved	Remove User		
JSER01	SALES	N	Remove		
192200	SALES	Y	Remove		

7. Click the link of USER01 to open the **Join Network** page. **Join Network**



- 8. In this page, check the box of **Approved** and click the **Modify** button.
- 9. Now log out User012 and log in User01 (or simply open another VigorView screen and log in with the user name of User01).
- 10. In the Network List page, the network with ID Sales is included in User01.

work ID Description Owner Active Modified By Modified Date SLIC Public Network PUBLIC Y USER02 20051122,09:21:29	
RD 1 and 2 DEPARTMENT USER01 Y USER01 20051122,09:48:51	
ES Sales and Marketing Department USER02 Y USER02 20051122,09:55:04	

Managing Networks

The network owners (e.g., User01, User02 in the above sample) can manage their networks of approving or removing the network permissions. Go to **System** and choose **Network Permission**.

Main	System	Operation Status	Log Out	😇 3 users (USER02)	
Networl	Permiss	ions (USER01)		
				All Networks Approved Netw	orks Unapproved Networks He
					Users USER01
	orks				Users USER01
All Netw	vorks				Users USER01
All Netw Network	Approved	Network Owner	Active	Leave Network	Users USER01
		Network Owner USER01	Active Y	Leave Network Leave	Users USER01

All Networks

Click this link to list all the approved and unapproved networks for current network in this page.

- **Approved Networks**Click this link to list all the approved networks.
- **Unapproved Networks** Click this link to list all the unapproved networks.

Click Manage to open the following page:

			U IIII	Log Out	9 3	users (USER02)	
Network	Manag	ement (N	etwork C)wners	\$)		
					All Permissions	Approved Permissions	Unapproved Permission
						Netv	vorks Sales and Marketing Dep
All Perm	issions						
User N	etwork	Approved	Remove Us	er			
	ALES	V	Remove				

click this link to list all the approved and unapproved permissions for current network in this page.
Click this link to list all the approved permissions.
Click this link to list all the unapproved permissions.
Click this link to remove current permission.

From this page you can clearly view all the permissions for other users. In this case, USER01 is the one who asks to join to the network (SALES) of USER02. As to USER02, it has the right to remove the permission of USER01 only if **Remove** is executed on this page.

1.8 Messages Settings

VigorView provides a function of message sending among different users. Users can receive any messages with ease from other ones in VigorView, meanwhile they can send their replies to the senders right away.

From the System menu, choose Message Settings.

System	Operat	tion	Status	L
Users				٦
Netwo	ork			
Device	е Туре			
Device	Э			
Netwo	ork Perr	nissi	ions	
Messa	iges			
Secur	e Vigor	Viev	v	
VigorV	iew Se	ettin	gs	

The Message (All) page appears as follows:

V	Igo		CESS	Dray Te www.draytek.c	om
	Main S	ystem Operatio	on Status Log Out	🞯 1 user (USER01)	
Mes	sages (All)			
				All Messages Read Messages Unread Messa	ges
ID 1	From USER02	Subject Please join the p	Time arty 21 Nov 2005 10:21:49 A1	Read Delete	iges

All Messages	Display all the read and unread messages.
Read Messages	Display all the messages that have been read.
Unread Messages	Display all the messages that have not been read.
ID	List the number of the message that this user received.
From	Display the resource of this message.
Subject	Display the subject of this message.
Time	Display the time of this message received.
Read	N means the message has not been read, Y means the message has been read. After reading the message, you have to reselect the System>>Message again to refresh the message page.
Delete	Click this button to delete this message.
Compose	Click Compose to open the dialog box of Send Message .

Below shows the steps of sending message from one user to the other user.

- 1. Log into VigorView with USER02 (we take USER02 as an example).
- 2. After clicking **Compose**, you will access into the following dialog.



То

From the drop down menu, please choose the receiver that you want to send message to. In this case, choose USER01.

То:	All Users 🗸
Subject	All Users ADMIN USER01
	USER02

Subject	Type in the subject of this message.
Message	Type in the content that you want to send to the receiver.
Send	Click this button to send the message to the one that you assigned.
Cancel	Click this button to give up the operation and exit this dialog.

- 3. Click Send. Now, VigorView will send a message from USER02 to USER01.
- 4. Logout USER02 and login USER01.
- 5. VigorView will display the number of the messages that USER01 received on the **System** menu.

Main	System	Operation	Status	L
VigorViev	Change Password Network			
You have				
Quick Sta	Device Network Permissions			
	Mess	ages (1)		

6. Click **Messages**(1), you will see the following message (came from another user).

VI	go,	rView DUS BROADBAND ACCESS					wv	ray Tek
M	lain Sy	stem Operation	Status Log Out		🧐 1 user	(USER01)		
leco	ages (/	MU						
1655	ayes (r	-u)						
1622	ayes (r	יוור			All Messa	nges Read M	lessages	Unread Message
ID	From	Subject	Time	Read	All Messa	ages Read M	lessages	Unread Message

7. Click ID number (e.g., 1) to open the message box.

Send Message		
From	USER02	
Time	21 Nov 2005 10:21:49 AM	
Subject	Please join the party	
Message	Date: 2005/12/25 Christmas party will be held in our company, please	
	Reply Cancel	

- 8. You can click **Reply** to open the Send Message screen (that is based on the content of this message) for sending your reply. And exit this screen.
- 9. When you finish reading, you can click **Delete** on the Message (All) page to erase this message.

1.9 Secure VigorView Settings

This function allows users to access and transfer data to and from devices securely.



Secure VigorView

VigorView Server

On the above graphic, the data transmission between VigorView VPN router and Device 1/Device 2 will be protected through VPN tunnel. Yet, there is no VPN connection between Device 3 and VPN Router. Therefore the data input and output between these two routers cannot be secure for the data cannot be encrypted.

To let VigorView management be secure, please choose **Secure VigorView** from the **System** menu.



The **Secure VigorView** page appears as follows:

	Nocess	Dray Tek
Main System Oper	ation Status Log Out 🧐 1 user (ADMIN)	
VPN Configuration		
		Help
Gateway Configurati	n	
Cateway Configuration		
Gateway LAN IP:		
Gateway WAN IP:	Default	
Remote User Name: N	gorView	
Password:	Default	
Confirm Password:		
Pre-Shared Key:	Default	
Confirm Key:		
Dial-In Type:	2TP with IPSec Policy (Must) 🐱	
Apply Detect	Call Log WAN Log	
Device Configuratior		
Use the following dialo	to configure the individual devices: VPN Routers	

The **Gateway IP** is the IP of the router that is directly connected to the VigorView server.

Gateway LAN IP	Type in the gateway IP of the VigorView server. To establish VPN connections, other routers must dial-in to this gateway router.
Gateway WAN IP	Click Default to acquire the default gateway WAN IP address of the server that VigorView installed.
Remote User Name	Type the name of the remote device. It is required by the gateway router to allow other routers to dial-in under this name, and is authenticated by the Password .
Password	Click Default to acquire the default password.
Confirm Password	Type in the new password again.
Pre-Shared Key	Pre-shared Key is used to encrypt the data before it is sent. Click Default to acquire the default key.
Confirm Key	Type in the pre-shared key that you enter above.
Dail-In Type	Select one of the allowed dial-in connection type from the drop down menu.
Apply	Click this button to save the settings.
Detect	Click this button to detect current VPN configuration.
Call Log	Click this button to view the call log information If you find something error happened after configuring the security settings, you can use this button to find out the possible reason. The data shown here is just as the results by using telnet command (log - c) in telnet command.
WAN Log	Click this button to view the WAN log information. If you find something error happened after configuring

the security settings, you can use this button to find out the possible reason. The data shown here is just as the results by using telnet command (log - w) in telnet command.

Allows you to enable secure connection between devices.

🗿 VPN Router Configuration - Microsoft Internet Explorer	
Gateway Device: VIGOR2900 (172.16.3.229) VPN-Only Devices	
VPN-Optional Devices VIGOR2900V Try VPN Connection V Apply	
Non-Secured Devices:	

Click Apply.

1.10 VigorView Settings

VPN Router

Note: Only **Administrator** can access into this page. It is not allowed for normal users and guests to change VigorView settings.

From the System menu, choose VigorView Settings.

System	Operation	Status	L
Users			٦
Netwo	ork		
Device	е Туре		
Device	э		
Netwo	ork Permiss	ions	
Messa	iges		
Secur	e VigorVie∖	N	
VigorV	/iew Settin	gs	

When the **VigorView** page appears, see the following explanation. Please type and check the necessary settings for your router.

Main System Operation Status Log Out 1 user (ADMIN) VigorView Settings Timeout (in seconds, '0' to disable): 600	
Timeout (in seconds, '0' to disable): 600 Enable Router Status IV Enable Online Traffic IV Enable Database Backup IV Enable Alert Errors) IV Enable Alert (Errors) IV Enable Alert (Firmware) IV	
Enable Router Status Image: Constraint of the status Enable Online Traffic Image: Constraint of the status Enable Database Backup Image: Constraint of the status Enable Alert Image: Constraint of the status Enable Alert (Errors) Image: Constraint of the status Enable Alert (Firmware) Image: Constraint of the status	
Enable Online Traffic Image: Constraint of the second se	
Enable Database Backup 🗹 Enable Alert 🖉 Enable Alert (Errors) 🖉 Enable Alert (Firmware)	
Enable AlertImage: Constraint of the second sec	
Enable Alert (Errors) Enable Alert (Firmware)	
Enable Alert (Firmware)	
Enable Alert (Connections)	
Enable Syslog Cleanup	
Syslog Cleanup Interval (in days) 3	
SMTP_Server	
Apply Changes	

Timeout	Enter the timeout for VigorView. The default setting is 600 seconds. If the value is 0, VigorView will be open forever.
Enable Router Status	The router(s) status controlled by VigorView will be refreshed for every minute. Check the box to enable this function. If not, VigorView will not refresh the router status at certain time.
Enable Online Traffic	Check this box to make the traffic for all the routers controlled by VigorView refreshed for every minute.
Enable Database Backup	Check this box to update the database of VigorView everyday. The backup file will be stored in your hard disk (C:\VigorView\db\backup).
Enable Alert	Check this box to enable the alert function for errors, firmware and connection.
Enable Alert (Errors)	Check this box to let VigorView inform the error to users by sending e-mails and display on VigorView log page.
Enable Alert (Firmware)	Check this box to let VigorView inform firmware problem to users by sending e-mails and display on VigorView log page.
Enable Alert (Connections)	Check this box to let VigorView inform connection error to users by sending e-mails and display on VigorView log page.
Enable Syslog Cleanup	Check this box to delete the recorded data (in router's syslog) of three days before.
Syslog Cleanup Interval	Type in the interval (the unit is day, the default setting is 3 days) for the syslog cleanup.
SMTP_Server	Type in the SMTP server IP address.
Apply Changes	Click this button to apply the changes you set here.

Operations with VigorView

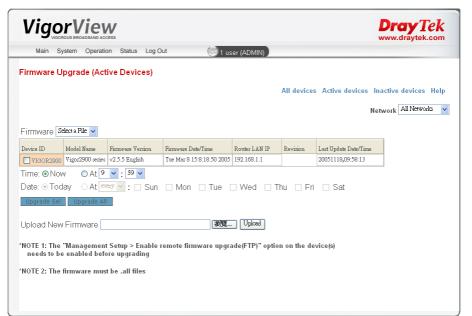
When you build all the network groups for the routers with different user names, you can start to manage the router at any time. This chapter will guide you how can you manage the routers with different purposes.

2.1 Firmware Upgrade

In general, if you have two or more routers on a network, you have to do firmware upgrade one by one. It really wastes your time and sometimes some of the routers might be ignored for the task. With VigorView, it is not a big job and easy to finish.

Note: Remember to enable the option of **Management Setup** > **Enable remote firmware upgrade (FTP)** on all your devices (such as routers) before performing upgrading job.

Simply go to **Operation** and choose **Firmware Upgrade**. The following screen will be shown:



Firmware	Use the drop down list to choose a proper file for the firmware upgrade. If you cannot find a proper one (or you have none of the firmware), please use the Upload button below to obtain a new firmware.
Network	Choose the network group that you want to apply the firmware upgrade to.
Device ID	It shows all the device IDs. Please check to select the device(s) that you want to make the update.
Time	Click the radio button Now to let the system execute upgrading job immediately. Click the radio button At and

	assign specific time to let the system execute upgrading job at the specific time.
Date	If you click the radio button At , you have to assign the detailed period. Clicking Today means the update will be done at the specified time of this day. Clicking At (below) and checking any one of the boxes (from Sunday to Saturday) means the update will be done at that day.
Upgrade Sel	Click this button to execute the firmware update on the selected devices listed above.
Upgrade All	Click this button to execute the firmware update for all the devices listed above.
Upload New Firmware	Click Browse to find out the newly update firmware (with the file extension .all) from your hard disk. And then click Upload .

To do the firmware upgrade, please do the following:

- 1. Choose a proper firmware from the Firmware drop down list.
- 2. Choose the network group from the Network option.
- 3. Check to select the devices that you want to do firmware upgrade at one time.
- 4. Click **Upgrade Sel** to upgrade the firmware for the selected devices or click **Upgrade All** to upgrade the firmware for all the devices under the network group.

2.2 Backup Configuration

Backup current configuration for using in the future can be done in this page. It allows you to backup configuration for selected device or for all the devices under certain network(s). With VigorView, it is not necessary for you to do the backup job for routers one by one.

Note: Remember to enable the option of **Management Setup > Enable remote firmware upgrade (FTP)** on all your devices (such as routers) before performing backup configuration job.

Vigo		V sess					Dray Tek www.draytek.com
Main S	stem Operatio	on Status Log O	ut 🤓 1 us	ser (ADMIN)			
Configurati	on Backup (Active Devices	\$)				
					All devices	Active devices	Inactive devices Help
						1	Network All Networks
Device ID	Model Name	Firmware Version	Firmware Date/Time	Router LAN IP	Revision	Last Update Date/Time	
VIGOR2900	Vigor2900 series	v2.5.5 English	Tue Mar 8 15:8:18.50 2005	192.168.1.1		20051118,09:52:11	_
Time: ⊙ Nov Date: ⊚ Toc Backup Sel			🗆 Mon 🗌 Tue 🛛	VVed 🗆 T	'nu 🗆 Fri	🗆 Sat	
			mote firmware upgrad	le(FTP)" option	on the devi	ce(s)	
needs to be	e enabled befo	ore upgrading					

All devices

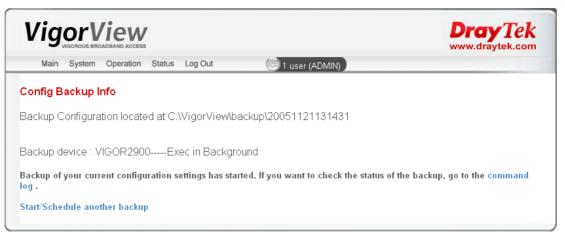
Click this link to list all the active and inactive devices for current network in this page.

Active devices Click this link to list all the active devices.

Inactive devices	Click this link to list all the inactive devices.
Help	Click this link to display online help for current page.
Network	Choose the network group that you want to apply the backup configuration to.
Time	Click the radio button Now to let the system execute upgrading job immediately. Click the radio button At and assign specific time to let the system execute upgrading job at the specific time.
Date	If you click the radio button At , you have to assign the detailed period. Clicking Today means the update will be done at the specified time of this day. Clicking At (below) and checking any one of the boxes (from Sunday to Saturday) means the update will be done at that day.
Backup Sel	Click this button to execute the backup configuration on the selected devices listed above.
Backup All	Click this button to execute the backup configuration for all the devices listed above.

To do the backup, please do the following:

- 1. Choose the network group from the **Network** option.
- 2. Check to select the devices that you want to do backup configuration at one time.
- 3. Decide the execution time of the backup configuration.
- 4. Click **Backup Sel** to save the configuration for the selected devices or click **Backup All** to save the configuration for all the devices under the network group.



The backup file will be placed on C:\VigorView\backup\xxxxxxx.

2.3 Restore Configuration

Note: Remember to enable the option of **Management Setup > Enable remote management** on all your devices (such as routers) before performing restoring configuration.

VigorView					
Main System	o Operation Status Lo	og Out			
Configuration F	Restore				
-			He		
Device ID	VIGOR2900 🔽				
Backup Date/Tir	me 🛛 Select a Date/Time 🔽				
	Date of Backup	Restore			
Backup File					

Device ID	Displays the device IDs for you to choose.
Backup Date/Time	Displays the backup date for you to choose.
Backup File	Displays the filename the saved previously.
Date of Backup	Displays the time that the file saved.
Restore	A link for you to restore the existed configuration file.

To do the restoration, please do the following:

- 1. Choose the devices(s) from the **Device ID** option.
- 2. Choose the backup date/time from the Backup Date/Time. When you backup the configuration, the settings will be saved with a filename assigned by VigorView. The backup date/time will be more than one. Therefore you have to assign the date/time that you want.
- 3. All the backup files will be displayed on the screen. Click to choose the one you want and click **Restore** on the right side.

2.4 Web Configuration

VigorView allows you to adopt web configuration of certain device to other routers.

Vigo		V					DrayTek www.draytek.com
Main Sy	vstem Operatio	on Status Log O	ut 🗐 1 us	er (ADMIN)			
Web Config	uration (Act	ive Devices)					
					All devices		nactive devices Help All Device Types
Device ID	Model Name	Firmware Version	Firmware Date/Time	Router LAN IP	Revision	Last Update Date/Time	
VIGOR2900	Vigor2900 series	v2.5.5 English	Tue Mar 8 15:8:18.50 2005	192.168.1.1		20051118,10:04:17	_
Step 1: Select Step 2: Click (Step 3: After y	on the Device	tion you want to config D to open the we iguration, click "A	jure. b configuration page. pply to Selected Rout		e the select	ted routers.	
select a profile	✓ Configure	Delete	I				

All devices

Click this link to list all the active and inactive devices for current network in this page.

Active devices

Click this link to list all the active devices.

Inactive devices	Click this link to list all the inactive devices.
Help	Click this link to display online help for current page.
Network	Choose the network group that you want to apply the configuration to.
Device Type	Choose the device type that you want to apply the configuration to.
Device ID	Displays the device(s) under current Network.
Selected All	Click this button to select all the devices listed above.
Unselect All	Click this button to cancel the selection of al the devices above.

To do the web configuration and apply to all the devices, please do the following:

- 1. Check the box(es) of the devices(s) from the **Device ID** option that you want to configure.
- 2. Click the device ID link that you want to open the web configuration page (for applying to other router) from **Device ID** option. The following dialog will appear to ask your confirmation. Click **OK** to open the web page of selected device.

Microsof	t Internet Explorer 🛛 🔀
?	This will go to the VIGOR2900 Web Page. Any configuration will apply to all selected devices. VIGOR2900
	OK Cancel

- 3. The corresponding web page of that device will be popped up with another window automatically.
- 4. Only the commands(links) which can be applied to all the routers are available.
- 5. After you finish configuration, click **OK to All** on the bottom of the configurable web page for applying to all the selected routers.
- 6. Then the following page will appear.

Web Configuration
The Configuration have been sucessfuly applied to 192.168.1.1 The setting string is
Get: ?fid=5&aa=1&ab=0∾=pool.ntp.org&ad=0+0000⁡=1 Post:
Complete
Save Configuration To Profile
Description : Set time schedule save
Go back to the Web Configuration

7. Type in the description for this operation and click Save.

- 8. Return to VigorView web page and re-select **Web Configuration** from Operation menu for refreshing the web page.
- 9. Now, you will see the new profile that you saved before displaying on the Use Predefined Profile drop down menu.

2.Use Predefined Profile select a profile Configure Delete select a profile Settimeschedule

Except the direct way of web configuration, VigorView allows you to use predefined profile. Simply select a profile from the drop down list, and then click **Configure**.

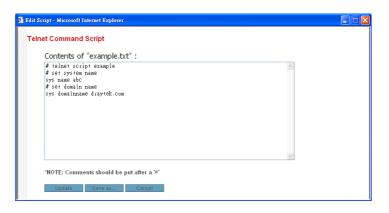
2.5 Telnet Commands

Some status or configuration cannot be done or finished on the web pages of the router (device). For this reason, Telnet commands are very useful for users. VigorView provides Telnet commands for the users to configure their routers(devices).

Note: Remember to enable the option of **Management Setup > Enable remote management** on all your devices (such as routers) before performing telnet command operation.

VigorView Main System Operation Status Log Out							www.draytek.com
Felnet Com	mand (Activ	e Devices)					
					All devices Act	ive devices	Inactive devices Help
							Network All Networks
Script Selects	File 🗸 🗖 Edit	Script					
Device ID	Model Name	Firmware Version	Firmware Date/Time	Revision	Last Update Date/Time	Message	
VIGOR2900	Vigor2900 series	v2.5.5 English	Tue Mar 8 15:8:18.50 2005		20051118,10:06:17	OK	
Apply Selected	d Apply All		-				
Upload Teln	et Command	Script		瀏覽	Upload		
NOTE: The "	Janagement S	otun > Enable re	mote firmware upgrad	o/ETD)" on	tion on the device(s)		
			your script has an upgr				
				and a lint o	f its commands (CSV	file)	

All devices	Click this link to list all the active and inactive devices for current network in this page.
Active devices	Click this link to list all the active devices.
Inactive devices	Click this link to list all the inactive devices.
Help	Click this link to display online help for current page.
Network	Choose the network group that you want to apply the command.
Script	Use the drop down menu to choose one of the script file for applying into the devices selected on this page. To edit the selected script file, simply click Edit Script to open the content of the script file.



Click **Update** to update script file. Or click **Save As...** to save the script file with another name. Or click **Cancel** to exit this dialog with doing any change.

Device ID	Displays the device(s) under current Network.
Apply Selected	Click this button to apply the command to all the selected devices.
Apply All	Click this button to apply the command to all the devices.
Upload Telnet Command Script	Allows you to upload telnet command script from other location.
Browse	Click this button to find out the file that you want.
Upload	Click this button to upload the file to this page for applying to the device(s).

Viewing/Doing Telnet Command for certain router

To view the telnet command of certain router, you can click on the router name link to open the telnet commands screen, or to download a list of its commands (CSV file, it can be opened by Microsoft Excel or other database applications)

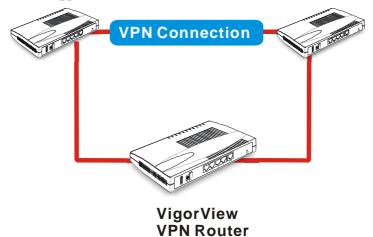
Telnet Commands for ¥IGOR2900 - Microsoft Internet Explorer	
Telnet Commands for VIGOR2900	^
Get CSV	
Command:	
Type '?' to see the list of available commands	
dans	
ddos urlf	
p2p isdm	
log quit sry	
show mngt	
SVS Vpn wan	

To execute one Telnet command on this dialog, simply click on the link of the command that you want. If sublinks are displayed, please click any one of the sublink again to finish the

whole operation. Yet, sometimes you will need to type in sub-command on the Command box and click **Do Command** because some of the commands need additional arguments.

2.6 VPN Connections

It is a convenient way to set the VPN connection between two routers. For using this function, you need 2 routers that support VPN function at least.



With VPN connection configured in VigorView, a user can use simple configuration to set necessary settings between two routers instead of configuring complicated settings (through many web pages on both routers) for both routers respectively.

For adding new devices, please refer to **1.6 Device Setting.** The following page shows that there are two devices added from VigorView.

Main	System Op	eration Status Lo	og Out	🗐 1 user (ADMIN)			
Router S	tatus (Activ	e Devices)					
				All de	vices Acti	ve devices	Inactive devices Hel
							Network All Networks
lote: To c	nnect the de	vica nlaasa anahl	le the setting "Ma	nagement SetursAl	low manad	amont from	a the Internet"
Note: To co	onnect the de	vice, please enab	le the setting "Ma	nagement Setup>Al	low manag	jement fron	n the Internet"
	onnect the de Motel Name	vice, please enab	le the setting "Ma	nagement Setup>Al	low manag Message	Jement from	n the Internet"
Note: To co Device ID VIGOR2900		Firmware Version	MAC Address				n the Internet"

Point to **Operation** menu and select **VPN Connection**. You will see the following screen.

	E ACCESS			DrayTek www.draytek.com
Main System Ope	eration Status Log Out	🧐 1 user (ADMI	N)	
PN Connections				
				Help
Profile Name:	test01	7		
Device 1	Dial Direction	Device 2	Existing Profiles:	
VIGOR2900 🔽	> 🗸	VIGOR2900V 🐱		
192.168.5.1	LAN IP	192.168.1.1		
172.16.3.245	WAN IP	172.16.3.229		
	25401			
Password:				
Confirm Password: 🛽	••••			
Pre-Shared Key:				
Confirm Key:				
Dial-In Type:	2TP with IPSec Policy (Must)	~		
Save/Connect Save Pr	ofile Connect \	/iew VPN	Load	Delete

Profile Name	Type a name for the profile that you want to create.
Device 1	Use the drop down list to choose one of the devices as Device 1.
Dial Direction	Specify the direction (from Device 1 to Device 2 or from Device 2 to Device 1) for dial.
Device 2	Use the drop down list to choose one of the devices as Device 2.
LAN IP	The LAN IP addresses for the Device 1 and 2 will be displayed automatically. If not, please type them by manually.
WAN IP	The WAN IP addresses for the Device 1 and 2 will be displayed automatically. If not, please type them by manually.
User Name	Type in user name that you prefer to use for this VPN connection.
Password	Type in the password that you prefer to use for used in this VPN connection.
Confirm Password	Retype the password.
Pre-Shared Key	Type in pre-shared key that you prefer to use.
Confirm Key	Retype the key.
Dail-In Type	It is not necessary for you to choose for it is offered for future use.
Save/Connect	Click this button to save and execute VPN connection at one time. If you click such button, the dialog below will

	appear for asking your confirmation.
	Microsoft Internet Explorer
	Save this profile and connect these routers?
Save Profile	Click this button to save current created VPN connection settings but not execute the VPN connection.
Connect	Click this button to execute VPN connection between the two devices.
View VPN	It allows you to view the VPN connection for all the routers controlled by VigorView.
	View VPN Connections - Microsoft Internet Explorer
	View VPN Connections Router: VIGOR2900V V Connected to network of VIGOR2900 (192.168.1.0)
Load	Click this button to load the existing VPN profile that is selected.
Delete	This button allows you to delete the existing VPN profile that is selected.

Application

This section offers you an example of applying VPN function between two routers. Please follow the steps below:

1. Go to System menu and select Secure VigorVew to adjust the basic settings of VPN.

VigorVi	EW			Dray Tek
Main System Op	peration Status Log Ou	t 🤠	1 user (ADMIN)	
VPN Configuration				
				Help
Gateway Configura	tion			
Gateway LAN IP:	192.168.1.1	7		
Gateway WAN IP:	172.16.3.229	Default		
Remote User Name:	VPN-test			
Password:	•••	Default		
Confirm Password:	•••			
Pre-Shared Key:	•••	Default		
Confirm Key:	•••			
Dial-In Type:	L2TP with IPSec Policy (Mu	st) 🗸		
Apply Dete	ct Call Log	WAN Log		

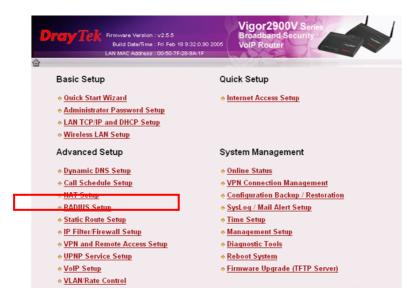
2. Type in Gateway LAN IP and Gateway WAN IP addresses correctly.

As to the remote user name, password and pre-shared key, please set them with any values if you like. Then click **Apply**.

If you want to make sure if the connection is OK or not,

For local router -

please access into the web page of your gateway router (192.168.1.1) to check VPN and Remote Access Setup.



Next, click Remote User Profile Setup (Teleworker) to open another page.



In the following page, you can see the account with the user name of VPN-test that set in step 1. Click index no. 1 to see the detailed information.

Index	User	Status	Index	User	Status
<u>1.</u>	VPN-test	v	<u>9.</u>	???	×
<u>2.</u>	777	×	<u>10.</u>	???	×
<u>3.</u>	???	×	<u>11.</u>	???	×
<u>4.</u>	???	×	<u>12.</u>	???	×
<u>5.</u>	???	×	<u>13.</u>	???	×
<u>6.</u>	???	×	<u>14.</u>	???	×
<u>7.</u>	???	×	<u>15.</u>	???	×
<u>8.</u>	???	×	<u>16.</u>	???	×

Next, you can see the following page. Notice that the username and password are the same with the settings that you set in VigorView.

Dray Tek	Vigor2900V Series Broadband Security VolP Router
	(Teleworker)
User account and Authentication	Username VPN-test Password •••
	IKE Pre-Shared Key IPSec Security Method Medium (AH) High (ESP) DES 3DES Local ID (optional) Callback Function Check to enable Callback function Specify the callback number Callback Number
	Check to enable Callback Budget Control Callback Budget 30 minute(s)

When you finished viewing the router's web page, please access into the administrating web page of VigorView.

For remote router -

Please access into the web page of your remote router (e.g. 172.16.3.245) to check LAN to LAN Profiles Setup.

Dray Tek	Vigor2900 series Broadband Security Router
· ☆ > Advanced Setup >	> VPN and Remote Access Setup
	•Remote Access Control Setup
	•PPP General Setup
	« <u>VPN IKE / IPSec General Setup</u>
	<u> eRemote User Profile Setup (Teleworker)</u>
	◆LAN-to-LAN Profile Setup
	Copyright (c) 2004, DrayTek Corp. All Rights Reserved.

In the following page, you can see the account with the user name of VPN-test that set in step 1. Click index no. 1 to see the detailed information.

_AN-to-LAN Profiles:			¢ 1		
Index	Name	Status	Index	Name	Statu
<u>1.</u>	VPN-test	v	<u>9.</u>	???	×
<u>2.</u>	???	×	<u>10.</u>	???	×
<u>3.</u>	???	×	<u>11.</u>	???	×
<u>4.</u>	???	×	<u>12.</u>	???	×
<u>5.</u>	???	×	<u>13.</u>	???	×
<u>6.</u>	???	×	<u>14.</u>	???	×
<u>7.</u>	???	×	<u>15.</u>	???	×
<u>8.</u>	???	×	<u>16.</u>	???	×

Next, you can see the following page. Notice that the username and password are the same with the settings that you set in VigorView.

		÷ (
Common Settings		
rofile Name VPN-test	Call Direction O Bot Always on Idle Timeout -1 Enable PING to keep PING to the IP	th Dial-Out Dial-Ir second(s) alive
Dial-Out Settings		
ype of Server I am calling	Link Type	64k bps 💉
O ISDN	Username	VPN-test
О РРТР	Password	•••
O IPSec Tunnel	PPP Authentication	PAP/CHAP V
L2TP with IPSec Policy Must	VJ Compression	⊙ On ○ Off
erver IP/Host Name for VPN. such as dravtek com or 123 45 67 89)	IKE Pre-Shared Key	
	IPSec Security Metho	d
such as draytek.com or 123.45.67.89) 172.16.3.229		

Go to **System Management > VPN Connection Management** for local router. When the connection between local and remote routers is OK, the following page will be shown.



The remote IP and virtual network IP addresses (assigned by local router) will be displayed on the **VPN Connection Status** page.

- 3. Open Router> Router Status on VigorView page.
- 4. If the VPN connection is OK, the correct status will be shown as the following screen. The remote router (in this case, the remote router is Vigor2900V and the local router is Vigor2900) will dial to the local router after you click **Apply**. Then the local router will assign another IP address (in this case, it is 192.168.1.204) specified for VPN connection as identification). The VPN IP address will be shown on the table of Router Status. All VigorView management data will be transmitted through the VPN IP. All the input and output data passing through this VPN IP address will be protected with VPN encryption.

		Status Log Out		l user (ADMIN)		
Router St	tatus (Active Dev	vices)				
			,	All devices Active of	levices Ir	nactive devices He
				Netw	ork All Net	works
- 4 - • T - • •				and Coders Allow		
lote: Io co	onnect the device, p	lease enable the	e setting Manage	ment Setup>Allow	manageme	ent from the interne
Device ID	Model Name	Firmware Version	MAC Address	Last Update Date/Time	Message	VPN IP
Device ID VICOR2900	Model Name Nigor2900V series		MAC Address 00-50-7F-28-9A-1F	-	Message OK	VPN IP

2.7 Provision

Provision operation can help user/administrator to set provision profiles for applying in different routers (V models only) with little settings instead of setting VoIP configurations in different routers one by one.

VigorView Vigorous Broadband Access								www.draytek	DrayTek www.draytek.com		
Main S	System Opera	tion S	Status Log Ou	ıt 💿	1 user (ADMII	N)					
Provision	Profile										
		_									
Profile Name	MAC From	To	Config File	Update Date/Time	Update By	Active	Modify				
Profile Name Add	MAC From	То	Config File	Update Date/Time	Update By	Active	Modify				
	MAC From	To	Config File	Update Date/Time	Update By	Active	Modify				

Select **Operation** >> **Provision** to open the following page:

Profile Name	List the name of the provision profile.
MAC From	List the starting point with MAC address.
То	List the ending of the MAC address.
Config File	List the provision config file.
Update Date/Time	List the date and time for the newest update.
Update by	List the account name that modified the profile.
Active	List the status of this profile. Y means the file is active and invoked by VigorView. N means that file is inactive.
Modify	Click this button to edit the profile after creating it.
Upload Config File	You can make lots of config file through this page. Simply click Browse to locate the wanted config file.
Upload	Click this button to upload the config file.

2.7.1 Adding New Profile

To add a *new profile*, click **Add** to open the following page.

Provision Profile Add

Profile Name	DRAYTEK-1
MAC From	00507F111111
MAC To	00507F333333
Config File	test.txt 🗸
Active	
	Add Cancel

Profile Name

Type in the name of the provision profile.

MAC From	Type in the starting MAC address of the range for the provision file.
MAC To	Type in the ending MAC address of the range for the provision file. Any MAC address lies between MAC From and MAC To can be applied with such profile.
Config File	Save the provision file with the filename chosen in this field.
Active	Check this box to invoke this setting.
Add	Click this button to add and save the file with the settings configured in this page.
Cancel	Click this button to give up the creation of the provision profile.

When you finished the profile settings, click the **Add** button again to save it. Later, you can see the new created provision profile appeared on the **Provision Profile** page.

Main S									
Provision Profile									
D	MACTIN	То	Contin File	Helet Det Piece	II- J. t. D.	A . 45	14-110-		
Profile Name DRAYTEK-1	MAC From 00507F111111	10 00507F333333	Config File test.txt	Update Date/Time 20051208,11:10:04	Update By ADMIN	Active Y	Modify Modify		
Add									
	_								
	nfig File(*.bd,	t of al		3	劉覽 Upk	hec			

2.7.2 Adding New Account

Next, please click the link (in this case, DRAYTEK-1) under **Profile Name** filed to adding new accounts.

Vig							DrayTek www.draytek.com
Mai	n System Op	eration Sta	tus Log Out	1	user (ADI	MIN)	
"DRAY	TEK-1" Acco	unt List					
						Profile A	account Settings Help
MAC	Account Name	Password	Update Date/Time	Update By	Active	Delete	
Ad	d Expo	ort					
Firs	t Page << Pre	ev 5 Pgs <	Prev Page Disp Next 5 Pgs >>			/0 (Page	e 0 / 0) Next Page >
Import .	Account from (CSV File (*	.CSV)			瀏覽	Import
*lt is bet	ter to do the ex	port(backup) before every im	port			

Export

Click this button to download (save or open directly) the account information with the file format of CSV to your computer. The .csv file can be opened through Excel.

		A1	•	fx	Mac		
		А	В	С	D	E	F
1		Mac	SIP_1_Use	SIP_1_Pass	SIP_2_Aut	h_ID	
2	2	00507F276	David	david			
3	}	00507F123	Carrie	carrie			
4	-	00507F222	Jimmy	jimmy			
5	5						
6	;						
7	7						

First PageList the first page for all the accounts.Prev 5 PgsList the previous five pages of the accounts.

1107 5 1 55	List the previous rive pages of the account
Prev Page	List the previous page of the accounts.
Next Page	List the next page of the accounts.
Next 5 Pgs	List the next five pages of the accounts.
Last Page	List the last page for all the accounts.

Click **Add** to access into the following page for adding *new account*. When you finished the configuration, click **Add** again.

Provision Account Add

Profile Name	DRAYTEK-1
MAC	0050276c35
User Defined Settings	Account Name David Password david
Active	
	Add Cancel

Profile Name	List the name of the profile that you created.
MAC	Type in the MAC address of the account. Note that the MAC address must be in the range limited by MAC From and MAC To fields.
User Defined Settings	Type in values and data in this field. The items of Account Name and Password are provided in default. You can create new items by accessing into Settings page and then modify the settings. Refer to next section for modification.
Active	Check this box to invoke this setting.
Add	Click this button to add the new account to the provision profile.
Cancel	Click this button to give up the account creating.
When you finished the addition y	on will get the following page

When you finished the addition, you will get the following page.

Main System Operation Status Log Out										www.draytek.
RAYTE	<-1" Accoun	t List								
									Profile	Account Settings
AC	Account Name	Password	Update Date/Time	Update By	Active	Delete				
507F276C35	David	david	20051208,11:14:14	ADMIN	Y	Delete				
Add	Export First Page <<	v File (*.cs	< Prev Page Di	splaying E			nge 1 / 1) Neo	kt Page > N	lext 5 Pgs >	> Last Page

A provision profile allows you to add many accounts. Please repeat the same adding procedure for creating more accounts. In addition, you can add many accounts at one time by clicking the Import button. See the following example for a reference.

Main Syste	em Operatio				www.drayte		
		on Status	Log Out	💿 1 use	er (ADMIN)		
'DRAYTEK-1'	" Account	List					
							Profile Account Setting
MAC Aco	count Name	Password	Update Date/Time	Update By	Active	Delete	
00507F123456 Can	rrie	carrie	20051208,11:16:21	ADMIN	Y	Delete	
00507F22222 Jim	uny	jimmy	20051208,11:16:37	ADMIN	Y	Delete	
00507F276C35 Dav	wid	david	20051208,11:14:14	ADMIN	Y	Delete	

Now the settings of the accounts for the provision profile have been finished.

2.7.3 Exporting the CSV file

The provision profile can be exported with the file format of **CSV**. You can use **Excel** to open the file for viewing. The basic information of the accounts will be shown as the following screen.

	A1	•	fx	Mac		
	А	В	С	D	E	F
1	Mac	SIP_1_Use	SIP_1_Pass	SIP_2_Aut	h_ID	
2	00507F276	David	david			
3	00507F123	Carrie	carrie			
4	00507F222	Jimmy	jimmy			
5						
6						
7						

2.7.4 Importing the CSV file

 If you want to import the provision file in some place, please use an application which supports CSV file format (e.g., Excel or OpenOffice) to open or edit the provision file. After editing the file, save it with CSV file format again. In this case, the SIP_2_Auth_ID for each MAC address is added.

	D9 🗖	r fx		
	А	В	С	D
1	Мас	SIP_1_User_ID	SIP_1_Password	SIP 2 Auth ID
2	00507F276C36	David-1	david	1001
3	00507F123457	Carrie-1	carrie	1002
4	00507F22223	Jimmy-1	jimmy	1003
5				
6				
7				
8				

2. Next, return to the Account List page of VigorView. Use Browse... on the column of Import Account term CSV file to select the modified CSV file. Then click Import.

Main	System Operat	ion Status	Log Out	🧐 1 user (AD	MIN)				
DRAYTE	EK-1" Accoun	t List							
								Profile	Account Settings H
MAC	Account Name	Password	authentication ID	Update Date/Time	Update By	Active	Delete		
00507F12345	6 Carrie	carrie		20051208,11:16:21	ADMIN	Y	Delete		
00507F22222		jimmy david		20051208,11:16:37	ADMIN	Y	Delete		
00507F276C. Add	Export	uava.		20051208,11:14:14	ADMIN	1	Delete		
					1010/		0		_
	First Page <<	: Prev 5 Pgs	< Prev Page	isplaying Entri	es 1-373 (I	Page 17	1) Next	age > Next 5 Pgs	>> Last Page
mport Ac	count from CS		A.		瀏覽	Import			
прон Ас	count nonn CS	v mile (.cs	v)		1941.945	mport			

3. A preview page for the modification will be shown first. Please confirm and click **Import Now**.

Main System	ADBAND ACCESS	Log Out	1 user (ADMIN)	Dray Tek www.draytek.com
Provision Accou	nt Import Preview	N		
lease check the in	port data and click	'Import Now' to do im	port	
ile DRAYTEK-2.	csv contents:			
Mac	SIP_1_User_ID	SIP_1_Password	SIP_2_Auth_ID	
00507F276C36	David-1	david	1001	
00507F123457	Carrie-1	carrie	1002	
	Jimmy-1	jimmy	1003	

4. Next, the system will display the result of the **Import**.



Click **Back** to return to the previous **Account List** page.

The imported account names will be arranged by the MAC address. You can also arrange 5. these accounts with different item.

Vigo		N						Dray Tek
Main S	system Operati	on Status	Log Out	i user (ADI	MIN)			
'DRAYTEK	(-1" Accoun	t List						Profile Account Settings Help
MAC	Account Name	Password	authentication ID	Update Date/Time	Update By	Active	Delete	1
00507F123456	Camie	carrie		20051208,11:16:21	ADMIN	Y	Delete	
0507F123457	Carrie-1	carrie	1002	20051208,11:45:48	ADMIN	Y	Delete	1
0507F222222	Jimmy	jimmy		20051208,11:16:37	ADMIN	Y	Delete	1
0507F222223	Jimmy-1	jimmy	1003	20051208,11:45:49	ADMIN	Y	Delete	1
0507F276C35	David	david		20051208,11:14:14	ADMIN	Y	Delete	1
0507F276C36	David-1	david	1001	20051208,11:45:48	ADMIN	Y	Delete	1
Import Acco	ount from CS				es 1-6 / 6 (瀏覽	Page 1	1) Next Pa	Page > Next 5 Pgs >> Last Page

2.7.5 Modifying Settings for a Profile

1. On the Account List page, click Settings. You will see the following page:

- J Vigo	DrVie	ACCESS			Dray Te www.draytek.c					
Main S	System Opera	ation Status	Log Out	(c)) <u>1 user (</u> A	.DMIN)				
'DRAYTEK	(-1" Setting	IS								
						Profile	Account	Settings	Help	
Кеу	Description	Default Value	Show Order	Active	Delete	Profile	Account	Settings	Help	
	Description Account Name	Default Value	Show Order 05	Active Y	Delete Delete	Profile	Account	Settings	Help	
Key SIP_1_User_ID SIP_1_Password	Account Name	Default Value				Profile	Account	Settings	Help	

Key	List the main words of the provision profile.
Description	List the addition explanation for the main words.
Default Value	List the default value of the provision profile.
Show Order	List the order number of such provision profile.
Active	List the status of current key. Y means activeness; N means inactiveness.

Delete

Click this link to remove such line.

2. Click Add to access into Provision Settings Add page.

Provision Settings Add

Profile Name	DRAYTEK-1
Key (Left Field in Config File)	SP_2_Auth_D
Description	authentication ID
Default Value (keep empty use cfg file default)	
Show Order (0:hidden)	15
Active	
	Add Cancel

Key (Left Field in Config File)

Such value can be gotten from config file. Refer to the following test.txt (the default config file provided by VigorView). Find out the definition (on the left side, you want to append to the provision setting page) and the mapping values (on the right side). Please copy the KEY string on the left side to this place. In this case, we take **SIP_2_Auth_ID** as an example.

📕 test - 記事本		
檔案(乎) 編輯(王) 格式(○) 檢視(♥)) 說明(出)
SIP 1 User ID	=	"07 09 01 001"
SIP 1 Auth ID	=	"07 09 01 001"
SIP_1_Disp_Name	-	"IAD 1"
SIP 1 Password	=	"1001"
SIP_1_Reg_via	-	"1"
SIP_1_Reg_Expires	=	"3600"
SIP_1_Max_Forward	=	"70"
SIP_1_CWaiting_Enable	-	"0"
SIP_1_CTransfer_Enable	=	
SIP_1_CFwd_Mode_	=	
SIP 1 CFwd URL	=	"3002"
SIP_1_CFwd_TimeOut	-	"25"
SIP 1 DND Enable	=	"6"
SIP_2_Port	- "5	96 9''
SIP 2 Domain		
SIP_2_Proxy		
SIP 2 User ID	=	"07 09 01 001"
SIP_2_Auth_ID	=	" 07 09 01 0 01"
SIP_2_Disp_Name	=	
SIP_2_Password	-	"814060"
SIP_2_Reg_via	=	"0"
SIP_2_Reg_Expires	-	"3600"
SIP_2_Max_Forward	=	"70"
SIP_2_CWaiting_Enable	=	"1"
SIP_2_CTransfer_Enable	=	"1"
		×
<		

Description

Default Value

(keep empty use cfg file default)

Type in detailed or clear description for the key selected in the above field. In this case, **authentication ID** is written for explaining **SIP 2 Auth ID** as the description.

The mapping value for the **Key** (SIP_2_Auth_ID, in this case) is listed in the right side of the same line. If you want to use the default value, please keep this box empty. If any value is typed in this field instead of the default value, it will be invoked when the profile is using.

Show OrderType in the order of such description appeared on the Account
List page. 0 means to hide this field but still applies to the
config file.

- Active List the status of current key. Y means activeness; N means inactiveness.
- Add Click this button to add the new key for settings.
- **Cancel** Click this button to give up the setting configuration.
- 3. Click **Add**. The new key with description will be shown on the **Settings** page.

Main S	Main System Operation Status Log Out									
'DRAYTEK-1'' Settings										
						Profile	Account	Settings H		
Key	Description	Default Value	Show Order	Active	Delete					
	Account Name		05	Y	Delete	-				
SIP_1_User_ID		1	10	Y	Delete	_				
SIP_1_User_ID SIP_1_Password	Password				Delete					
	Password authentication ID		15	Y	Defete					

4. Please go to **Account List** page by clicking Account link to check the new added column (in this case, check **authentication ID** is added or not.)

Main S	System Operat	ion Status	Log Out	🧐 1 user (ADI	MIN)					k.co
DRAYTE	<-1" Accoun	t List								
								Profile	e Account Settings	; H
íac	Account Name	Password	authentication ID	Update Date/Time	Update By	Active	Delete			
		carrie		2 051208,11:16:21	ADMIN	Y	Delete			
0507F222222	Jimmy	jimmy	_	20051208,11:16:37	ADMIN	Y	Delete			
0507F276C35 Add	David Export	david		20051208,11:14:14	ADMIN	Y	Delete			
F	First Page 🔜 <-	: Prev 5 Pgs	< Prev Page	Displaying Entri	es 1-3 / 3 (I	Page 1 /	1) Next	age > Next 5 Pgs	>> Last Page	
	ount from CS	V Eilo (* cr	10		瀏覽	Import				

5. For modifying the provision account, click the MAC address link under MAC column again.

2.7.6 Settings Required for the Router

The models for the routers which supported by VigorView for Provision Profile are Vigor2200V and 2100V currently.

- 1. Please access into telnet command page for the router.
- 2. Type in **telnet 192.168.1.1**.
- 3. Next, type in the commands as the graphic shown below:

ev Telnet 192.168.1.1			
assword:			
*** WARNING ********	****	******	*****
System has no passw	ord.		*
Please set password		passwd" commands.	*
		******	******
ype ? for command he	1p		
) sys admin drayteker			
provision			
: Valid subcommands a			
heck timer	rule	go	
۲			

4. To set the server IP address for the provision profile in VigorView, please use the commands shown in the graphic below. In which, **192.168.1.50** indicates the located IP address of VigorView server. You have to modify it according to real situation.

Con Telnet 192.168.1.1	- 🗆 🗙
	_
Password:	
*** WARNING ***********************************	**
* System has no password.	×
* Please set password, using "sys passwd" commands.	*
***************************************	**
Type ? for command help	
> sys admin drayteker > provision	
× Valid subcommands are:	
check timer rule go	
> provision rule	
Usage: provision rule < cfgurl ¦ fwurl > < url > ==== current provision rule:======	
Profile rule:http://192.168.1.50/GetCfg.php	
Upgrade rule:	
> provision rule cfgurl http://192.168.1.50/GetCfg.php	
Profile_Rule=http://192.168.1.50/GetCfg.php	
	-

5. Check if the provision is active or not. Use the command shown below to finish it.

```
Telnet 192.168.1.1
                                                                  _ 🗆 🗙
  ٠
Type ? for command help
> sys admin drayteker
> provision
🛿 Valid subcommands are:
check
           timer
                      rule
                                  qσ
> provision rule
Usage: provision rule < cfgurl | fwurl > < url >
==== current provision rule:=====
Profile rule:http://192.168.1.50/GetCfg.php
Upgrade rule:
> provision rule cfgurl http://192.168.1.50/GetCfg.php
Profile_Rule=http://192.168.1.50/GetCfg.php
> provision check
Usage: provision check < profile | reset | firmware > < 0 | 1 >
==== current provision flag:======
Provision: Enable
Sync on Reset: Enable
firmware upgrade: Enable
           _____
 _____
> _
                                                                      ₹.
```

6. Set timer for renewing the circle of update periodically

```
🚥 Telnet 192.168.1.1
                                                                         - 🗆 🗙
> prov rule
                                                                             ٠
Usage: provision rule < cfgurl | fwurl > < url >
==== current provision rule:=====
Profile rule:http://192.168.1.50/GetCfg.php
Upgrade rule:
> prov go
Auto provision exec....
> prov check
Usage: provision check < profile | reset | firmware > < 0 | 1 >
==== current provision flag:======
Provision: Enable
Sync on Reset: Enable
firmware upgrade: Enable
> prov ?
% Valid subcommands are:
check
            timer
                        rule
                                     go
> prov timer
Usage: provision timer < resync | retry > < second >
==== current provision timer:======
Resync Periodic=3600
Error Retry Delay=3600
> prov go
Auto provision exec....
```

- 7. Then, execute **go** command to renew the config file for VoIP right away by asking the provision profile from VigorView Server (according to the accomplished settings in previous steps).
- 8. If necessary, you can turn on the router syslog for viewing the provision result. In normal operation, the VoIP configuration for the router(s) will be renewed with the

settings that you set in VigorView. See the following page for an example. VoIP >> SIP Related Functions Setup

SIP		
	SIP Port	: 5060
	Domain	: seed.net.tw
	Proxy	: 139.175.232.13 Duplicate
	Outbound Proxy	Duplicate
	Stun Server	: stun.fwdnet.net
Ports Setting		
	Register via	: Auto 💌
	Display Name	: IAD 1
	Account Name	: David
	Authorization User	: 070901001 Duplicate
	Password	: ••••
	Expiry Time	1 hour 💌 3600 sec
	OK	Cancel Advanced



VigorView allows you to view status of router device, online traffic, command log, time schedule and router syslog in different web pages. Please open Status menu and point to the item that you want to check. Then click the item to access into the corresponding page.

3.1 Router Status

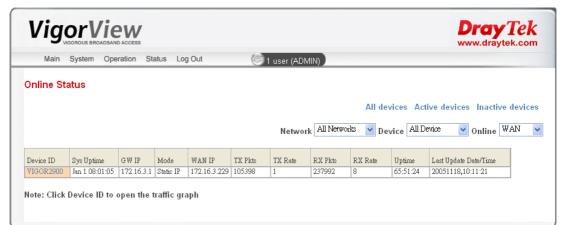
This page displays current status for all the routers controlled through VigorView router.

Main	System Operati	on Status Log	Out	🥶 1 user (ADMIN) 🔪				
Router St	atus (Active D	Devices)						
				All devic	es Active	devices	Inactive devices	Help
					Not	work All N	letworks	~
						WOIK		~
ote: To co	nnect the device	e, please enable	e the setting "Man	agement Setup>All		WOIK		~
lote: To con	nnect the device	e, please enable Firmware Version	e the setting "Man	agement Setup>Alle		WOIK		~
			Ŭ		ow manage	ement fron		~

Device ID	Display the group of the device.
Model Name	Display the model name of the device.
Firmware Version	Display the firmware version for the device.
MAC Address	Display the MAC address of the device.
Last Update Date/Time	Display the date/time that modified for the last time.
Message	Display OK if it gets successful status or display error messages if something wrong occurred.
VAN IP	Display the VPN IP address of the device.
Network (drop down menu)	Includes all the groups of the network. You can view the routers status in different network by choosing from this menu.
All devices	Click this link to list all the active and inactive devices for current group account in this page.
Active devices	Click this link to list all the active devices.
Inactive devices	Click this link to list all the inactive devices.
Help	Click this link to display online help for current page.

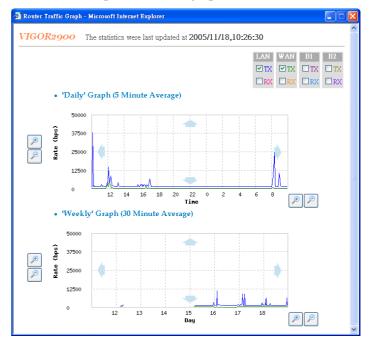
3.2 Online Traffic

This page displays the online traffic for device(s) in certain network (or all networks) that you specified in this page.





Display the group of the device. Click the name of the device ID can open the traffic graph as shown below.



Sys Uptime	Displays the duration of the time that VigorView is active.
GW IP	Display the gateway IP address of the device.
Mode	Display the WAN connection mode of the device.
WAN IP	Display the WAN IP address of the device.
TX Pkts	Displays the data packages of the upstream for the device.
TX Rate	Displays the data transmission rate for the upstream.
RX Pkts	Displays the data packages of the downstream for the device.
RX Rate	Displays the data transmission rate for the downstream.
Uptime	Displays the connection time of the device to the network.

Last Update Date/Time	Display the date/time that modified for the last time.
All devices	Click this link to list all the active and inactive devices for current group account in this page.
Active devices	Click this link to list all the active devices.
Inactive devices	Click this link to list all the inactive devices.
Help	Click this link to display online help for current page.

3.3 Command Log

This page displays the command logs for the network and device that you specified in this page.



Network	Use the drop down list to choose the network group (you created for different devices) for displaying the command log of operation.
Device	Use the drop down list to choose one of the device groups for displaying the command log of operation
Show Data Within	Use the drop down list to show the period (one year, 6 months, 3 months, 2 months, 1 month, 3 weeks, 2 weeks, 1 week or no limit) that you want to display the command log of the operation.
Device ID	Display the group of the device.
Network	Display the network name of the device.
Date/Time	Display the last modified date and time for the device.
Level	Display the level for current status. INF means information for current command and ERR means something wrong happened.
Туре	Display the operation that you have done to this device.
Message	Display the result of the operation.
By	Display the one who executed such operation.
System Log	Allows you to toggle the window of system log.

Reload Log	Allows you to reload the command log of this page.
Export	Allows you to transport VigorView data for downloading in the future. A dialog will appear for asking saving the data. Please click Save . Later, you can open the file with Excel easily.
First Page	Allows you to view the first page of command log.
Prev 5 Pgs	Allows you to view previous five pages of command log.
Prev Page	Allows you to view previous page of command log.
Next Page	Allows you to view next page of command log.
Next 5 Pgs	Allows you to view next five pages of command log.
Last Page	Allows you to view the last page of command log.
Delete before	This button allows you to clear all entries before one week.

A dialog box will appear to ask your confirmation. Click OK to execute or click Cancel to give it up.

Microsof	t Internet Explorer 🛛 🔀
2	Are you sure you want to clear all entries before 1 week?
	OK Cancel

Delete all

Click this button to delete all the command log. A dialog box will appear to ask your confirmation. Click OK to execute or click Cancel to give it up.

Microsof	t Internet Explorer 🛛 🔀
?	Are you sure you want to clear the Device Log?
	OK Cancel

Help

Click this link to display online help for current page.

3.4 Schedule

This page displays the time schedule for upgrading the firmware and backup the file of VigorView.

VigorView voncus BROADAMD ACCESS Main System Operation Status Log Out				Dray Tek www.draytek.com	
N	vain System Ope	ration St	tatus Log Out 🧐 1 user (ADM	11N)	
che	dule List				
					Help
					neip
D	Day	Time	Command	Delete	
01	Each M T W Th F S Su	01:18 PM	Backup VIGOR290020051121131837 by ADMIN	Delete	
Del	ete Sel 👘 Delete	All			
UOTE					
	: Only firmware up	grades a	nd configuration backups can be schedu	led	

ID

	Check the box to select the schedule of the router.
Day	Display the day of backup or upgrading for the router.
Time	Display the time of backup or upgrading for the router.
Command	Display the command of backup or upgrade executed for the router.
Delete	Delete the schedule list of the one you selected.
Delete Sel	Allows you to delete the schedules of the selected devices (by checking the ID numbers).
Delete All	Allows you to remove all the device lists. A dialog box will appear to ask your confirmation. Click OK to execute or click Cancel to give it up.

Display the number of the router with scheduled time.



3.5 Router Syslog

This page allows user to set the syslog for the router that controlled by the user. Corresponding settings in router and VigorView must be the same.

ation Status Log Out	1 user (ADMIN)	
		Help
og 🔹 Delete All 🔹 Enable Log	Virus Analysis	
System Time Host Message		
.0	og Delete All Enable Log System Time Host Message	

Configure

Click this button to open the following dialog and set the configuration for router syslog.

Router System Log Configuration - Microsoft Intern	
Router System Log Configuration	
Syslog Port 1514	
Message type filters □ 150 □ 174	
Apply Cancel	

The default syslog port is 1514. You have to enable the Syslog function and make the port on the Syslog page of router the same as the value set here. As to **Message type filter**, check the port box for not viewing the corresponding messages of that port. Click **Apply** to invoke the settings here.

Reload LogClick this button to reload the syslog of the router and
display the data of log in this page.

Allows you to delete all the entries of this log. A dialog box will appear to ask your confirmation. Click **OK** to execute or click Cancel to give it up.



Allows you to enable system log of selected router system. A dialog box will appear to ask your confirmation. Click OK to execute or click Cancel to give it up.



This function is offered for future use.

Allows you to view the first page of command log.

- Allows you to view previous five pages of command log.
- Allows you to view previous page of command log.
- Allows you to view next page of command log.
- Allows you to view next five pages of command log.
- Allows you to view the last page of command log.

VigorView	User's	Guide

56

Delete All

Enable Log

Virus Analysis

First Page

Prev 5 Pgs

Prev Page

Next Page

Next 5 Pgs

Last Page



This section will guide you to solve abnormal situations if you cannot access into the Internet after installing the router and finishing the web configuration. Please follow sections below to check your basic installation status stage by stage.

- Checking if the Apache settings are OK or not.
- Checking if the PHP settings are OK or not.
- Failed to Backup/Upgrade Firmware
- Cannot Access into VigorView
- VPN Connection Failed
- Contacting Your Dealer

4.1 Checking If the Apache Settings are OK or Not

Follow the steps below to verify the Apache settings.

- 1. Open the Apache configuration file from the **Start** menu: **Programs -> Apache HTTP Server 2.0.54 -> Configure Apache Server -> Edit the Apache httpd.conf Configuration File.**
- 2. The PHP should be installed as an Apache Module (do not install it as CGI files). Please check if the httpd.conf file has the following lines. If not, please add them to the file manually:

LoadModule php5_module "c:/php/php5apache2.dll"

ScriptAlias /php/ "c:/php/"

AddType application/x-httpd-php .php

3. Find the DirectoryIndex line in **httpd.conf** and add **index.php**.

DirectoryIndex index.html index.html.var index.php

4. Change the server document root to VigorView's document root: Change the line of

DocumentRoot "C:/Program Files/Apache Group/Apache2/htdocs into

DocumentRoot "C:/VigorView/htdocs".

4.2 Checking If the PHP Settings are OK or Not

Follow the steps below to verify the PHP settings.

- 1. Copy the file C:/PHP/php.ini-recommended to C:/windows/php.ini.
- If you want to enable firmware uploading, open **php.ini** and change the line of upload_max_filesize = 2M

into upload_max_filesize = 8M

- If you want to enable the mail function, modify the following lines: SMTP = 172.16.2.8; for Win32 only smtp_port = 25 sendmail_from= jtu@draytek.com; for Win32 only
- 4. To enable the traffic graph function, you need the gd library. Change

;extension=php_gd2.dll to extension=php_gd2.dll and set the correct extension path extension_dir = "c:/php/ext/"

5. To enable the system log function, you need the socket extension. Change ;extension=php_sockets.dll to

extension=php_sockets.dll

note that in linux, the syslog port should be larger than 1024, only root can bind a lower port.

6. In order to speedup the php performance and protect our php code, we use eAccelerator to do cache and encode. The following lines should also be added.

```
extension="eaccelerator.dll"
eaccelerator.shm_size="16"
eaccelerator.cache_dir="c:/tmp/eaccelerator"
eaccelerator.enable="1"
eaccelerator.optimizer="1"
eaccelerator.check_mtime="1"
eaccelerator.debug="0"
eaccelerator.shm_max="0"
eaccelerator.shm_max="0"
eaccelerator.shm_prune_period="0"
eaccelerator.shm_only="0"
eaccelerator.compress="1"
eaccelerator.compress_level="9"
```

For more information about eAccelerator, see http://eaccelerator.net. And for Linux installation, read the document in the eaccelerator web.

The win32 binary "eaccelerator.dll" can be downloaded from http://www.arnot.info/eaccelerator.

7. To enable encrypt and decrypt function, you need the mcrypt extension. Change ;extension=php_mcrypt.dll to extension=php_mcrypt.dll and put libmcrypt.dll under C:\WINDOWS\system32.

4.3 Failed to Backup/Upgrade Firmware

When you failed to backup your configuration or upgrade firmware with VigorView, you would receive the following error message.

Main		Operation Status	Log Out		🥮 1 user (USER01)	
Jomman	d Log (D	evice Log)				
						He
			Network	All Netwo	xks 🌱 Device All Device 🌱 Show Data V	Within 1 week
Reload Lo	g Ex	port			1	
Reload Lo Device ID	g E×	port Date/Time	Level	Туре	Message	Ву
					Message [Connect]192.168.1.1 Cannot connect, timeout	By USER01

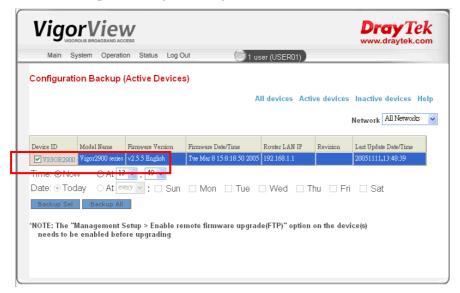
For solving this problem, please activate the following two items (under **Management Setup** or similar pages) by opening the web page of your router.

nagement Access Control	
Enable remote firmware upg	rade(FTP)
Allow management from the	Internet
Disable PING from the Inter	net

- Allow management from the Internet
- Enable remote firmware upgrade(FTP)

When you finished the activation, wait for the router to invoke the settings.

Now, return to **VigorView Configuration Backup** page, select and check the device that you want to backup the configuration again.



Then click the **Backup Sel** button. Now, you will get the backup completion screen.

Command I	209 (00	100 209/				
						Help
			Network	All Netwo	orks 🔻 Device All Device 💙 Show Data V	Within 1 week
Reload Log	Exp	ort				
		Date/Time	Level	Туре	Message	By
VIGOR2900 R	RD01	20051111,13:56:09	INF	BACKUP	[Finish]192.168.1.1 v2k9_v2.5.5.cfg	USER01
VIGOR2900 R	RD01	20051111,13:56:08	INF	BACKUP	[Start]192.168.1.1 C:\WigorView\backup\20051111135608	USER01
VIGOR2900 R	RD01	20051111,13:51:43	ERR	BACKUP	[Connect]192.168.1.1 Cannot connect, timeout	USER01
VIGOR2900 R	RD01	20051111,13:51:22	INF	BACKUP	[Start]192.168.1.1 C:\WigorView\backup\20051111135121	USER01

4.4 Cannot Access into VigorView

While using VigorView, if you cannot access into the web page of VigorView, please do the following:

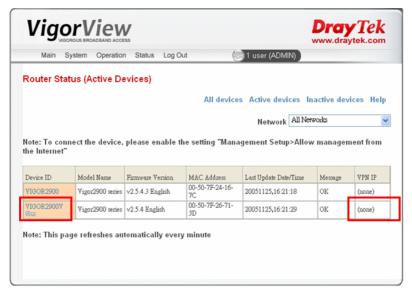
1. Check if the Apache software is active or not. If yes, an **Apache icon** will appear on the bottom right of your desktop. If not please restart Apache.



2. If Apache cannot be restarted, or there is no response after restarting Apache, it must be something wrong with your computer. Please restart your computer and try to open Apache and VigorView again.

4.5 VPN Connection Failed

When you try to build VPN connection and get the following page:



There is one dimmed key appeared in the column of Device ID and there is no VPN IP created. It means that the VPN connection is failed. The most possible reason might be both routers share the same gateway LAN IP. To solve this problem, please configure the gateway LAN IP addresses for the routers with different values. Then try to build VPN connection again.

4.6 Contacting Your Dealer

If the router still cannot work correctly after trying many efforts, please contact your dealer for further help right away. For any questions, please feel free to send e-mail to support@draytek.com.