Operation for Voice Prompt Utility
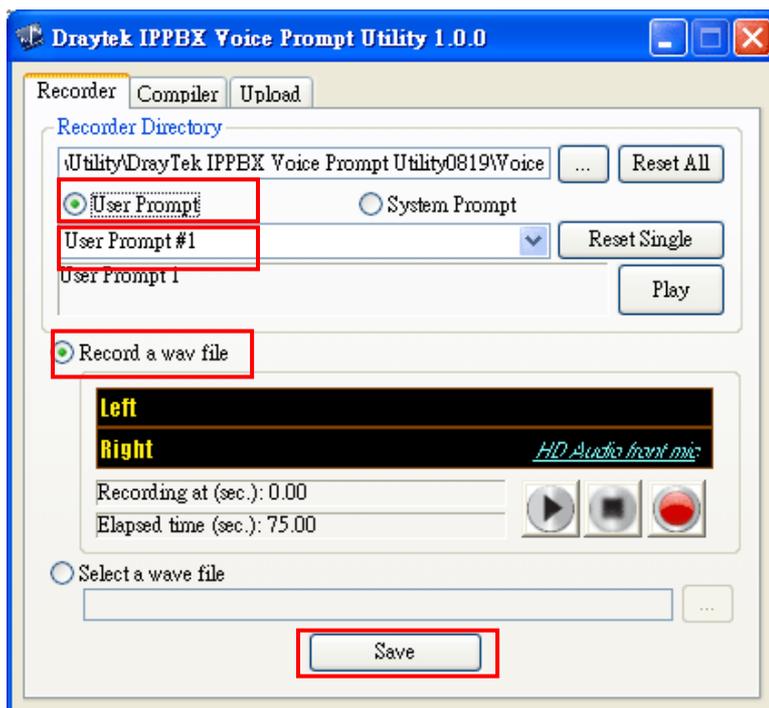
Voice Prompt Utility is a free tool which allows you to record user prompt and upload system IVR to VigorIPPBX 2820.

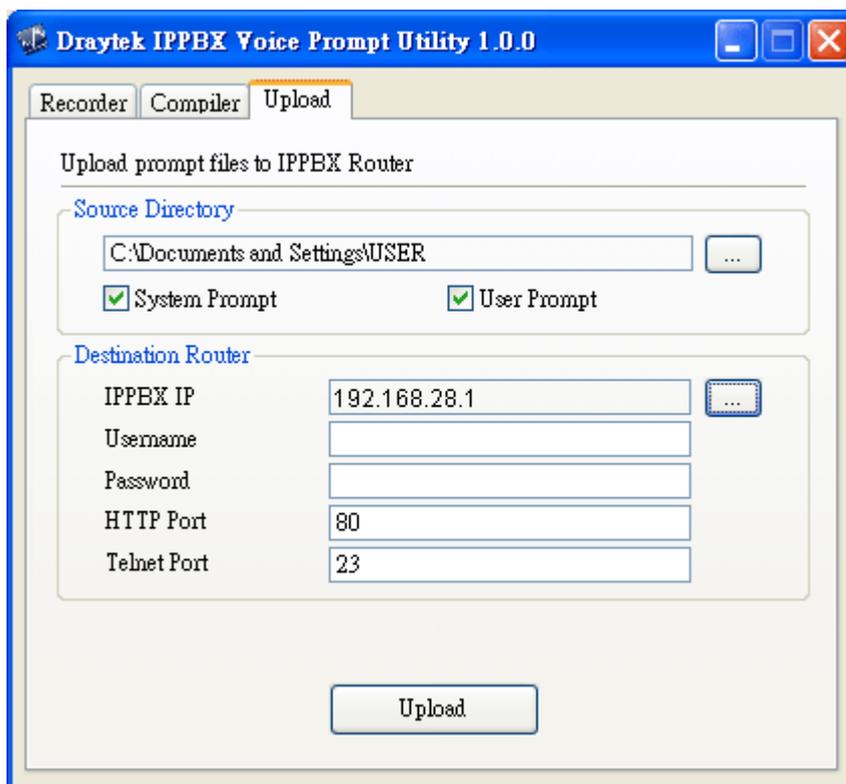**To record the user prompt and upload to VigorIPPBX router**

Please follow the steps listed below:

1. Open the tool and choose the **Recorder** tab.

2. Select the folder that you would like to save the user prompt files in the **Recorder Directory**.

3. Click the **User Prompt** radio button and choose which user prompt (e.g., User Prompt#1) from the drop down list that you would like to record (In default, User Prompt #1 - #10 is blank.)

4. Connect a microphone to your computer and aim at the object (mouth, music or any sound playing) which makes sound.

5. Select **Record a wav file** and press record button ⏺ to record the sound. Click stop button ⏹ to stop recording.

6. Click **Save** to save the user prompt file to your computer, the prompt will be stored in the **Recorder Directory** you select.

7. Upload the user prompt to VigorIPPBX 2820. Click the **Upload** tab and check the box of **User Prompt.** Specify the prompt file in the field of **Source Directory**. You can click the

    browse button [...] to locate the one you just recorded (in this case, User Prompt #1).

8. Click **Update** to upload the prompt file VigorIPPBX router.

To record and upload system IVR to VigorIPPBX router

In general, system prompts (total 40 files) are built in VigorIPPBX router in default. However, they can be modified if required. You can record 40 system prompts and compile them into an IVR file.
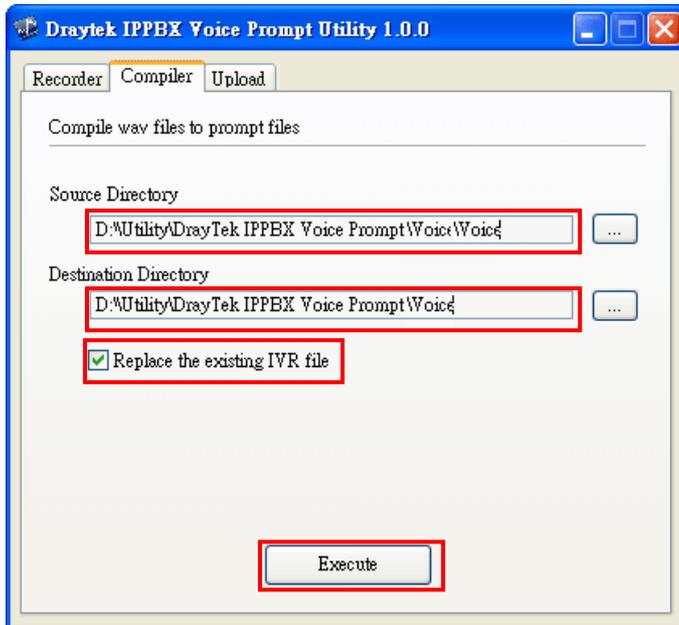
1. Open the tool and choose the **Recorder** tab.

2. Select the folder that you would like to save the system prompt files in the **Recorder Directory**.

3. Click the **System Prompt** radio button and select the system prompt (e.g., System Prompt#22) that you want to record.

4. Connect a microphone to your computer and aim at the object (mouth, music or any sound playing) which makes sound.

5. Select **Record a wav file** and press record button ⬤ to record the sound. Click stop
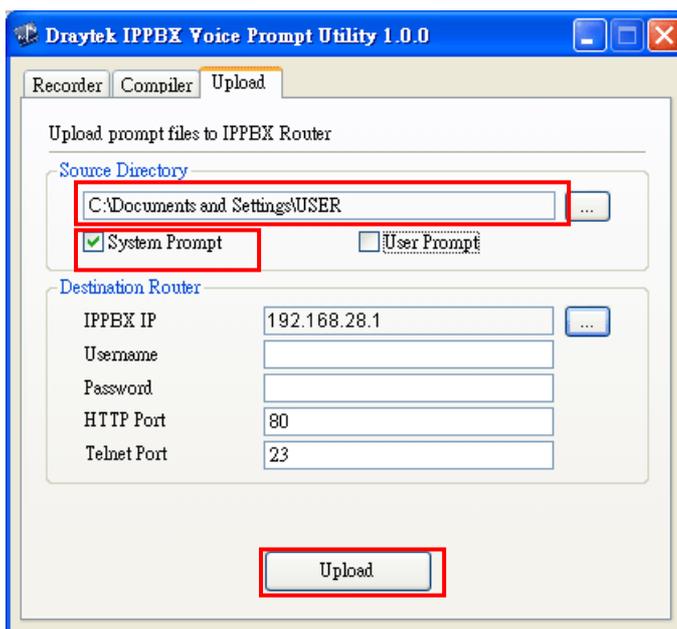
   button ⬛ to stop recording.

6. Click **Save** to save the system prompt file to your computer, the prompt will be stored in the **Recorder Dir** you select.

7. Click the **Compiler** tab.

8. Select the **Source Directory** (where you save the system prompt) and **Destination Directory** (where you would like to put the IVR file). Remember to check the box of **Replace the existing IVR file.**
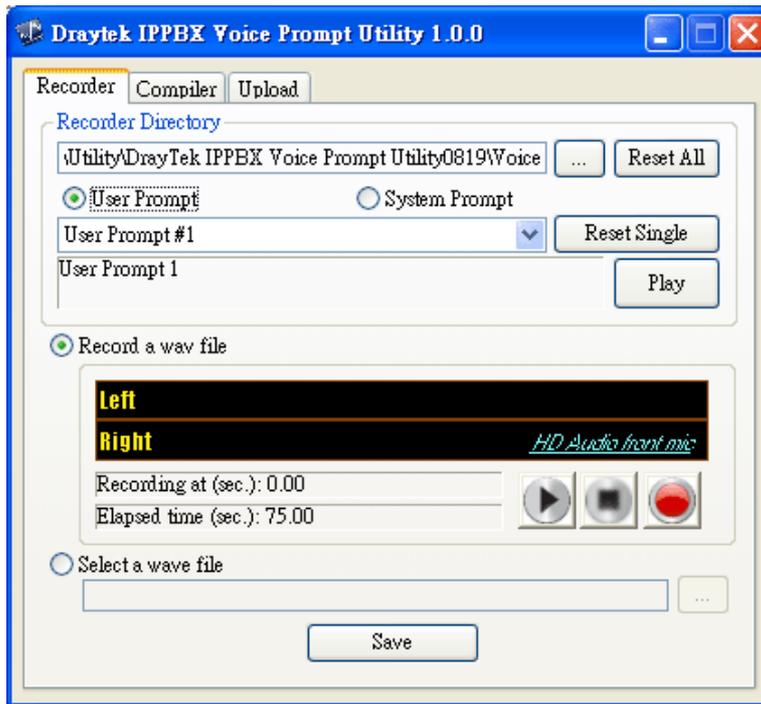

9. Click **Execute**. The tool will compile all of the system prompts (40 files) to one system IVR file for VigorIPPBX router.

10. Click the **Upload** tab.

11. Select the **Source Directory** that the modified IVR is located. Check the box of **System Prompt**.
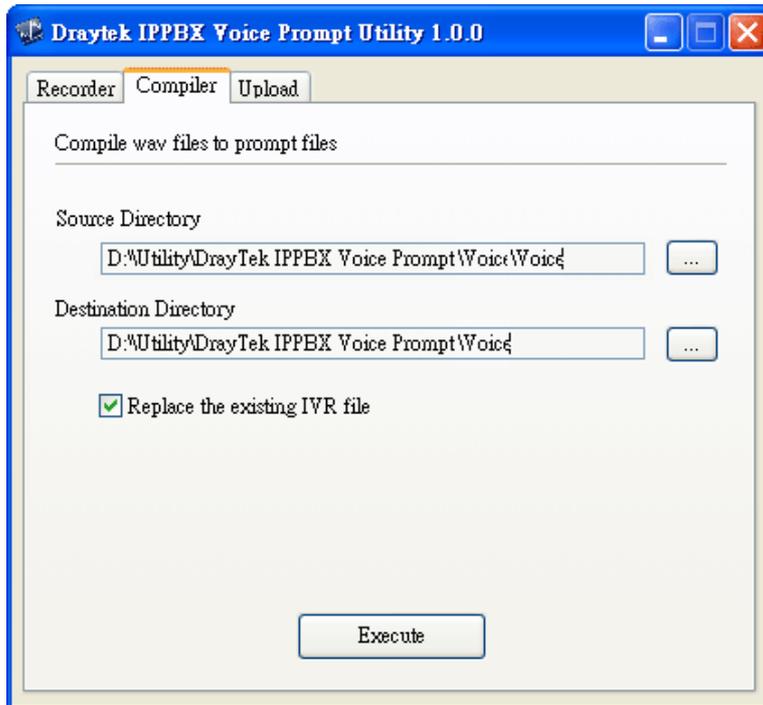

12. Click **Update** to upload the system prompt file VigorIPPBX router.
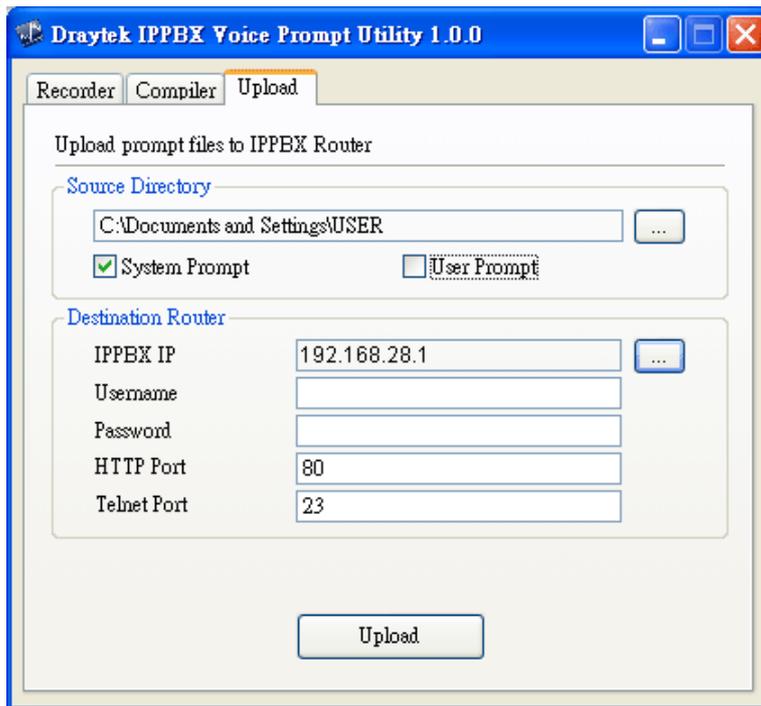
Panel Explanation for Recorder

Item	Description
Recorder Dir	A directory that user prompt file or system prompt file are stored.
User Prompt	It is a prompt file that users can define to fit their request. At present, VigorIPPBX router can accept 10 user prompt files at one time.
System Prompt	It is a prompt file that built in VigorIPPBX router in default.
Record a wave file	Click this radio button to record the sound you like as a prompt file.
Select a wave file	Click this radio button for choosing any existing wave file to be saved as a prompt file for VigorIPPBX router.
Reset All	All the modified prompt files in the directory specified by Recorder Dir will be reset with default ones.
Reset Single	The one you selected will be reset with default value.
Play	Play the sound of the selected prompt file.
	Start the recording job.
	Stop the recording job.
	Locate the file you want.
Save	Click to save the selected sound file into prompt file.

Panel Explanation for Complier

Item	Description
Source Dir	Specify which directory that the system prompt files located that will be complied by the tool.
Destination Dir	Specify which directory that the new compiled IVR will be stored.
Replace the existing IVR file	Check this box to replace the old IVR file with the new compiled one.
Execute	Click it to perform the compiling job for IVR file.

Panel Explanation for Upload

Item	Description
Source Dir	Specify which directory that the IVR or system / user prompt file located.
System Prompt	Check this box to upload the system prompt file to VigorIPPBX router.
User Prompt	Check this box to upload the user prompt file to VigorIPPBX router
PBX IP	Use the browse button ![...] to find out the IP address of VigorIPPBX router.
Username	Type the username for logging into VigorIPPBX router.
Password	Type the password for logging into VigorIPPBX router.
HTTP Port	Type the HTTP port number for transferring the uploading file. Such port number must be identical with the value set in VigorIPPBX router.
Telnet Port	To initiate the voice prompt utility through the telnet command of VigorIPPBX, please specify the Telnet Port value in this field. The default value is 23.
Upload	Click it to upload the modified IVR or system / user prompt file to VigorIPPBX router.