# **Operation for Voice Prompt Utility**

Voice Prompt Utility is a free tool which allows you to record user prompt and upload system IVR to VigorIPPBX 2820.

#### To record the user prompt and upload to VigorIPPBX router

Please follow the steps listed below:

- 1. Open the tool and choose the **Recorder** tab.
- 2. Select the folder that you would like to save the user prompt files in the **Recorder Directory**.
- Click the User Prompt radio button and choose which user prompt (e.g., User Prompt#1) from the drop down list that you would like to record (In default, User Prompt #1 - #10 is blank.)
- 4. Connect a microphone to your computer and aim at the object (mouth, music or any sound playing) which makes sound.
- 5. Select **Record a wav file** and press record button **I** to record the sound. Click stop

button button to stop recording.

🥵 Draytek IPPBX Void	e Prompt Utility 1.0.0
Recorder Compiler U	pload
Utility/DrayTek IPPB	Voice Prompt Utility0819\Voice Reset All
💿 Uær Prompt	🔘 System Prompt
User Prompt #1	Reset Single
User Prompt 1	Play
Record a wav file	
Left	
Right	<u>HD Audia Inant mic</u>
Recording at (sec.): 0.00 Elapsed time (sec.): 75.00	
O Select a wave file	
	Save

- 6. Click **Save** to save the user prompt file to your computer, the prompt will be stored in the **Recorder Directory** you select.
- Upload the user prompt to VigorIPPBX 2820. Click the Upload tab and check the box of User Prompt. Specify the prompt file in the field of Source Directory. You can click the

browse button is to locate the one you just recorded (in this case, User Prompt #1).

Recorder Compiler Upload Upload prompt files to IPPBX Router Source Directory C:\Documents and Settings\USER
Upload prompt files to IPPBX Router Source Directory C:\Documents and Settings\USER
C:\Documents and Settings\USER
C.\Documents and Settings\USER
System Prompt 🔽 User Prompt
C Destination Router
IPPBX IP 192.168.28.1
Username
Password
HTTP Port 80
Telnet Port 23
Upload

8. Click **Update** to upload the prompt file VigorIPPBX router.

#### To record and upload system IVR to VigorIPPBX router

In general, system prompts (total 40 files) are built in VigorIPPBX router in default. However, they can be modified if required. You can record 40 system prompts and compile them into an IVR file.

- 1. Open the tool and choose the **Recorder** tab.
- Select the folder that you would like to save the system prompt files in the Recorder Directory.
- 3. Click the **System Prompt** radio button and select the system prompt (e.g., System Prompt#22) that you want to record.
- 4. Connect a microphone to your computer and aim at the object (mouth, music or any sound playing) which makes sound.

5. Select **Record a wav file** and press record button

to record the sound. Click stop

button	
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to stop recording.

😻 Draytek IPPBX Voice Prompt Utility 1.0.0
Recorder Compiler Upload
\Utility\DrayTek IPPBX Voice Prompt Utility0819\Voice Reset All
O User Prompt
System Prompt #22 Reset Single
To exit, press *
• Record a wav file
Left
Right <u>HD Audia front mic</u>
Recording at (sec.): 0.00 Elapsed time (sec.): 15.00
O Select a wave file
Save

- 6. Click **Save** to save the system prompt file to your computer, the prompt will be stored in the **Recorder Dir** you select.
- 7. Click the **Compiler** tab.

 Select the Source Directory (where you save the system prompt) and Destination Directory (where you would like to put the IVR file). Remember to check the box of Replace the existing IVR file.

😻 Draytek IPPBX Voice Prompt Utility 1.0.0	
Recorder Compiler Upload	
Compile way files to prompt files	
Source Directory	
D. Willity Dray Tek IPPBX Voice Prompt Woice Woice	
Destination Directory	
D:\UtilityDrayTek IPPBX Voice Prompt\Voice	
Replace the existing IVR file	-
Execute	

- 9. Click **Execute**. The tool will compile all of the system prompts (40 files) to one system IVR file for VigorIPPBX router.
- 10. Click the **Upload** tab.
- 11. Select the **Source Directory** that the modified IVR is located. Check the box of **System Prompt**.

🥵 Draytek IPPBX Voice F	rompt Utility 1.0.0
Recorder Compiler Uplos	a
Upload prompt files to IPPH	3X Router
- Source Directory	
C:\Documents and Set	tings\USER
🗹 System Prompt	User Prompt
Destination Router	
IPPBX IP	192.168.28.1
Username	
Password	
HTTP Port	80
Telnet Port	23
	Upload

12. Click **Update** to upload the system prompt file VigorIPPBX router.

### Panel Explanation for Recorder

😻 Draytek IPPBX Voice Prompt Utility 1.0.0
Recorder Compiler Upload
Recorder Directory
Jutility/DrayTek IPPBX Voice Prompt Utility/0819/Voice Reset All
⊙ Uzer Prompt ○ System Prompt
User Prompt #1 🛛 🗸 Reset Single
User Prompt 1 Play
Left
Right <u>HD Audio Iront mic</u>
Recording at (sec.): 0.00
Elapsed time (sec.): 75.00
O Select a wave file
Save

ltem	Description
Recorder Dir	A directory that user prompt file or system prompt file are
	stored.
User Prompt	It is a prompt file that users can define to fit their request. At
	present, VigorIPPBX router can accept 10 user prompt files at
	one time.
System Prompt	It is a prompt file that built in VigorIPPBX router in default.
Record a wave file	Click this radio button to record the sound you like as a prompt
	file.
Select a wave file	Click this radio button for choosing any existing wave file to be
	saved as a prompt file for VigorIPPBX router.
Reset All	All the modified prompt files in the directory specified by
	Recorder Dir will be reset with default ones.
Reset Single	The one you selected will be reset with default value.
Play	Play the sound of the selected prompt file.
	Start the recording job.
	Stop the recording job.
	Locate the file you want.
Save	Click to save the selected sound file into prompt file.

Panel Explanation for Complier

🕸 Draytek IPPBX Voice Prompt Utility 1.0.0
Recorder Compiler Upload
Compile wav files to prompt files
Source Directory
D:\Utility\DrayTek IPPBX Voice Prompt\Voice\Voice
Destination Directory
D:\Utility\DrayTek IPPBX Voice Prompt\Voice
✓ Replace the existing IVR file
Execute

Item	Description
Source Dir	Specify which directory that the system prompt files located
	that will be complied by the tool.
Destination Dir	Specify which directory that the new compiled IVR will be
	stored.
Replace the existing	Check this box to replace the old IVR file with the new
IVR file	compiled one.
Execute	Click it to perform the compiling job for IVR file.

## Panel Explanation for Upload

🕼 Draytek IPPBX Voice I	Prompt Utility 1.0.0
Recorder Compiler Uplos	be
Upload prompt files to IPP	BX Router
Source Directory	
C:\Documents and Se	ttings\USER
🗹 System Prompt	User Prompt
Destination Router	
IPPBX IP	192.168.28.1
Username	
Password	
HTTP Port	80
Telnet Port	23
	Upload

Item	Description
Source Dir	Specify which directory that the IVR or system / user prompt file located.
System Prompt	Check this box to upload the system prompt file to VigorIPPBX router.
User Prompt	Check this box to upload the user prompt file to VigorIPPBX router
PBX IP	Use the browse button is to find out the IP address of VigorIPPBX router.
Username	Type the username for logging into VigorIPPBX router.
Password	Type the password for logging into VigorIPPBX router.
HTTP Port	Type the HTTP port number for transferring the uploading file. Such port number must be identical with the value set in VigorIPPBX router.
Telnet Port	To initiate the voice prompt utility through the telnet command of VigorIPPBX, please specify the Telnet Port value in this field. The default value is 23.
Upload	Click it to upload the modified IVR or system / user prompt file to VigorIPPBX router.